



Georgian Village and Manor - Lisa Huson Lisa.Huson@simcoe.ca Simcoe Village and Manor - Melody Irwin Melody.Irwin@simcoe.ca Sunset Manor and Suites – Jessica Newton Jessica.Newton@Simcoe.ca Trillium Manor - Katie Nardini Katie.Nardini@simcoe.ca

## Staff

- Staff can call Employee Assistance Program, Homewood for 24/7 support 1 800 663-1142
- Managers can access Homewood's "Key Person Support Line" for advice on how to manage a staff member they may be concerned about.
- The County of Simcoe Wellness Specialist provides peer-to-peer coaching and support that includes linking with Homewood Health via phone, text, email or video chat

# Referrals are

prioritized based

### on **RISK** level

- Resident
- Roaming that is harmful
- Imminent risk to self or others
  - Self-neglect
- Kinship relational issues

### **Residents & Families**

- Anyone can make a referral by calling, texting or emailing the Wellness Specialist directly.
- Residents and Families can also ask any staff member to have the Wellness Specialist contact them.
- Staff may also make a referral in PointClickCare.

#### What can a Wellness Specialist help with?

Addiction & Mental Health; Advocacy; Anxiety; Capacity Concerns - Work and Home; Coping with Illness of Oneself or Family Member; Coping in a Pandemic or Emergency Situation; Depression; Education and Connection to Resources; Family Conflict; Financial Stress; Transitional Support