



County of Simcoe  
Social and Community Services  
Children & Community Services Department  
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Comté de Simcoe  
Services sociaux et communautaires  
Services à l'enfance et à la communauté  
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<b>MEETING DATE:</b>	<b>9/12/2018</b>
<b>MEETING TIME</b>	9:30 a.m. to 11:30 a.m.
<b>LOCATION:</b>	Innisfil Town Hall, Community Room
<b>ATTENDANCE:</b>	M. Agema (Georgian College); M. Arbour (Georgian College for H. Hie); K. Barrass (Conseil Scolaire Viamonde); D. Brown (Social Enterprise Canada); A Dunning (OPP); M. Dunot (LIP); A. Fletcher (South Simcoe Police); C. Gagnon (MCCSS); R. Griffiths (LIP, recording secretary); G. Hall (COS, Library Co-op); C. Ignas (SMCDSB) E. Jara (Credit Canada Debit Solutions); T. Khrystynko (SCDSB); M. Kuzma (Nottawasaga Futures); Y. Levesque (Conseil Scolaire Catholique Mon Avenir); S. Lee (LIP); J. McGee (YMCA of Simcoe/Muskoka); S. Sarin (SAASC/EMP); I. Toor (SCDSB); L. Wild (City of Barrie); L. Woodrow (Career Centre SCDSB)
<b>REGRETS:</b>	M. Bergin (Catholic Family Services); C. Colcy (BCHS); K. Fraser (Lakehead University); E. Garcia (Enrique N. Garcia Translations); S. Graham (OPP); W. Hembruff; S. Laycock (SMWDB); E. McIntosh (CONTACT Community Services); L. Moorhouse (Barrie Police); R. Sullivan (COS,EDO); B. Ward (NSM LHIN); G. Wauchope (County of Simcoe)
<b>ABSENT:</b>	S. Boyd (OPP); E. Cudanin (FilCan Barrie); K. Manners (Simcoe County Coalition); I. Pavlick (pavlicks.com)
<b>SUBJECT:</b>	Local Immigration Partnership Meeting

1. Welcome / Introductions

A. Fletcher welcomed the group. Round table introductions were made

2. Community Updates & Other Business

G. Hall - shared information on the Seniors Partnering with Immigrants in Conversation Exchanges (SPICE). Program was promoted through the summer with excellent interest from seniors, they are currently looking for immigrants to participate. Program will continue to run through the fall.

Y. Levesque – There is a forum for health planning on Sept 20 at Barrie Country Club, focusing on health providers that provide French services.

K. Barrass – shared that on September 25<sup>th</sup> at 11:00 a.m. the Francophone flag raising at city hall in Barrie will take place. All are welcome to attend.

E. Jara - there is an essay contest for grade 12 students, "What's the dumbest think I ever did with my money" (1000 word essay).

L. Woodrow – there is a community job fair on Wednesday September 19 at Eastviewat Eastview Arena from 2:00 -6:00 p.m. Currently there are over 30 employers participating. There will also be additional supports for job searchers.

3. IRCC/MCI Updates

C. Gagnon shared that Ministry of Citizenship and Immigration now reports under Community and Social services. [If anyone had questions she can share them.](#)

4. Approval of Minutes of Meeting May 16, 2018

MOTION to accept the minute as provided. 1<sup>st</sup> E. Jara; 2<sup>nd</sup> L. Wild; ALL IN FAVOUR. Motion carried.



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5. County of Simcoe LIP Management Report

S. Lee shared the attached Management Report.



Management\_Report\_june to september

- Shared information on the extra-net for EMP, CCWG and EO [initiatives/offices](#)
- There is a manufacturing Forum being hosted by EDO on September 21, 2018, M. Dunot will be attending to represent the LIP.
- Continued momentum, locally and nationally for LIP's. After the national meeting in Calgary, ~~and~~ they are moving forward with the [ideas to develop a](#) national secretariat for LIP's. The 905 LIP group has been changed to the '905 plus' group to work together provincially and share best practices. [Simcoe County LIP added Agreed areas of focus](#) were health, OPP, ~~and~~ -re-engaging with AMO [to the next agenda](#).
- Information was shared with the group on the process of how the co-chair will be chosen from the new County Council. The striking committee will be assembled and will appoint the new Council Representative for the LIP

~~Discussion of IRCC In your opinion what are the measurable indicators that a program or services is effective contributing to the integration of newcomers in your community?~~

~~With face to face interaction the indicators are the stronger determinates of health, what do they have and how do we ensure those increase. How long does it take to find a job? Are there language skills improving?~~

~~Achloy - needs assessment, protective factor how do we add more and how do we track Public safety Canada risk factors protective factors to create a needs assessment. Measurable outcome is hard to measure for the group when not all immigrants necessarily access services. Darlene Evaluation measures are good if there is some - she will share the information once the consultation is complete.~~

~~Measurable could be a reduction in the demand for services as they become more confident Increase in ability to be financially independent~~

~~Reduction in social services indicating~~

~~Increase in service could indicate better integration~~

~~Communication between services that currently do not share information, suggestion of a client controlled system.~~

~~Elana concerned that in Toronto with the shared data base there is the worry that a centralized data base~~

~~Tatiana in terms of language when student exits the program there is an exit questionnaire.~~

~~Focus at the board is language not immigration services~~

~~York region is measuring client aspirations is used as a measurable.~~

~~Time it gets to ask/receive services~~

~~Protective factors~~

~~Reduction in demand services and also increase in demand for services~~

~~Referral to other services~~

~~Libraries track multilingual resources and program participation~~

~~Ensuring all resources are shared and made known to all partners~~

~~Client aspirations~~

~~a. Considering your organization's perspective, what type of programs or services tend to produce the best outcomes for newcomers in your community?~~

~~YMCA outreach services, face to face and continued follow up is important~~

~~JFCI club and a group to network~~

~~Tatiana when newcomer first meeting is not just school registration all services that are offered locally to help with other services.~~

~~Darlone programs are in common areas and all programs align and are in one central location~~

~~Shelly lacking the one stop centralized location is much easier to navigate~~

~~b. What mechanisms can we use to measure the added benefits of the federally funded programs in the integration process of newcomers in your community?~~

~~Darlone spoke of I-CARE, there is nowhere to share collaboration of agencies that already is happening. The system is "broken" the data base is linked with CRA~~

~~Satisfaction reading done by JFCI and YMCA (best practice)~~

~~Survey suggestion but discussion of how this would work and it would only be a snapshot of the immigrant population at the given time.~~

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6. Community Consultation Review

S. Lee shared the results from the Community Consultation in June. Additionally she shared the attached report, [a request from IRCC to collect information to inform the 2019 National Call for Proposals.- Content from the June consultation was approved for this purpose, with the exception of outcomes information.](#) -The group ~~was given 10 minutes to reviewed~~ the report and [discussion ensued begin to think](#) about the Outcomes-Driven question.

a. CORE principles

i. Outcomes-Driven Question Discussion

***IRCC In your opinion what are the measurable indicators that a program or services is effective contributing to the integration of newcomers in your community?***

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- ~~With face to face interaction the indicators are the social stronger determinants of health. -What does they client have and how do we ensure these increase? -How long does it take to find a job? Are there language skills improving?~~
- ~~Ashley: -Needs assessment to identify- protective factors. How do we add more and how do we track change?~~
- ~~Public Safety Canada's -risk factors/-protective factors can be used to create a needs assessment. Measureable outcomes is hard to measure for a the population group when not all immigrants necessarily access services.~~
- ~~Darlone: Evaluation measures are good if there is consistency. some ... She will share York's the information once their consultation is complete.~~
- ~~Measurable indicators could be a reduction in the use of demand for services as clients they become more confident~~
- ~~Increase in ability to be financially independent~~
- ~~Reduction in social services indicating~~
- ~~An increase in service could indicate better integration as the population learns about community services and resources~~

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- Increased communication and referral activity between services that currently do not share information; suggestion of a client controlled system.
- Elana: concerned that in Toronto with the shared data base there is the worry that a centralized data base breaches confidentiality
- Tatiana: in terms of language programs, when student exits the program there is an exit questionnaire. Focus at the board is language services -not immigration services  
York region is measuring client aspirations is used as a measurable aspirations achievement as an indicator.

Time it takes from seeking to receiving services gets to ask/receive services

- Protective factors
- Reduction in demand services and also increase in demand for services
- Referral to other services
- Libraries track multilingual resources and program participation
- Ensuring all resources are shared and made known to all partners

#### Client aspirations

#### ***a. Considering your organization's perspective, what type of programs or services tend to produce the best outcomes for newcomers in your community?***

- YMCA: outreach services, face to face and continued follow up is important
- JFCI: club and a group to network
- Tatiana: community orientation services at point of access (no wrong door); when newcomer first meeting is not just school registration but all services that are offered locally to help with other services.
- Darlene: programs are in common areas and all programs align and are in one central location
- Shelly: lacking the one stop centralized location is (much easier to navigate)

#### ***b. What mechanisms can we use to measure the added benefits of the federally funded programs in the integration process of newcomers in your community?***

- Darlene: spoke of Addressed I CARE possibilities. Indicated that there is nowhere to share collaboration of agencies that already is happening. The system is "broken" the data base is linked with CRA
- Satisfaction evaluation reading done by JFCI and YMCA (best practice)
- Survey suggestion but discussion of how this would work and it would only be a snapshot of the immigrant population at the given time.

## 7. Sub-Councils / Working Groups



Sub Council  
Report.docx

S. Lee shared that with the additional funds received from the municipality (County of Simcoe), the Settlement Sub-Council will return to the LIP to support organization and administration needs.

- Economic Integration Sub-Council
- 2018 Newcomer Recognition Awards – Group encouraged to make nominations and attend the event and bring a friend.
- Cultural Competency Working Group
  - 2018 # IT STARTS summary

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ii. 2019 Campaign Plan



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8. Community Projects

a. Poverty to Employment Project

M. Dunot shared the project is wrapping up with final report due soon. Fold out cards in English, French and 13 additional languages [are available](#). Extra-net was rolled out to all Employment Ontario locations to sign up and access the information developed through the project but also for all EO's to share with each other. Preliminary findings from the research ~~analysts~~ ~~students~~ [analyst students indicate increased confidence experience by practitioners and improved service delivery experience by immigrant residents.](#) ~~two key items found~~ **GET FROM MORANE**

b. MCI Project – Employer Breakfasts

M. Dunot shared information on the breakfasts held in May and June.

~~e-b~~ Immigrant Job Finding Club

M. Arbour shared information regarding the JFCI. The summer has been slow but ~~looking at an increase~~ [increased interest is expected for the fall](#). Since September, ~~the project has supported~~ ~~served~~ 45 newcomers. Goal to [achieve](#) ~~serve~~ 80% [employed](#) surpassed to 86% [employed](#). ~~CLB level 5~~ [required to participate in the program.](#) ~~1/3 would be in survival jobs rest jobs in their field.~~

~~e-c~~ Ethnic Mosaic Partnership

S. Sarin shared the next meeting will choose new board members and share information with the potential new members.

**Next Meeting** – Wednesday November 28 2018, 9:30 am to 11:30 am TBD

At this meeting the LIP will share a comprehensive data report produced by the County of Simcoe Research Analysts.

*Educational Inclusions – Newcomer Recognition Awards Invitation*

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