

County of Simcoe Social and Community Services 1110 Highway 26, Midhurst, Ontario L9X 1N6

Main Line (705) 722-3132 Beeton Area (905) 729-4514 Fax (705) 722-4720 simcoe.ca



HIFIS Training Checklist for SuperUser

	Task	Note
HIIF	IS in Simcoe County	
	HIFIS Training Presentation	- HIFIS User Agreement
		- Common Intake Form
	HIFIS related documents	- Common Consent Form and Consent Quick Guide - Access Permission by User Type
	HIFIS Support Webpage	- Access Permission by Oser Type
	nds-on Training	
	HIFIS Home Page	Quick Guide: How to Access HIFIS with Text Message
	Search Client	[Reminder] Search Client Full Name: 1) IF the existing client has attached Consent, update the service records; 2) IF the existing client does not have consent attachment, sign the Consent Form with the client and upload to the client's file; 3) IF new client, sign Consent Form and create the client file.
	Add a new client	[Reminder] Don't enter 'Consent Expiry Date'
	Vitals (Client Details)	
	Contact Info	
	 Physical Appearance 	
	 Languages 	
	Other Information (Custom Tables)	
	Sexual Orientation	
	Emergency Contact	
	Consent	
	Documents	Only SuperUser can 'view' confidential documents [Reminder] Confirm with SuperUser before upload 'Confidential' document [Reminder] Don't upload document includes photo or SIN Quick Guide: How to upload a document to the client's file
	Family	
	Start New Family	[Reminder] Don't start a family if the client is single or no family member's file linked in HIFIS
	 Join a Family 	
	 Family History 	
	Financial Profile	
	• Incomes	
	Expenses	
	Assets	
	Debts	
	Various Factors	
	Contributing Factors	
	Life Events	
	 Behavioral Risk Factors 	Only SuperUser can 'add' record
	 Watch Concerns 	Only SuperUser can 'add' record

HIFIS Help Desk: <u>HIFIS@simcoe.ca</u>

Simcoe County HIFIS Support Centre: https://www.simcoe.ca/HIFIS

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Housing History	Link to <i>Housing Loss Prevention</i> and <i>Housing Placement</i> [Reminder] Update Housing History every time when meeting with the Client. [Reminder] Don't overwrite the previous record. Add a new record for updating.
Housing Placements	Documents uploaded from Housing Placements will be confidential to other SPs' users
Housing Loss Prevention	Documents uploaded from Housing Loss Prevention will be confidential to other SPs' users
Admissions	
 Book in & Book out 	
 Book in Family 	Quick Guide: How to book in families
Bed Availability	
Motel Rate	Quick Guide: How to add a motel rate for a single client
Turn Aways	Includes turn away due to at capacity - so provided a referral to another SP
Case Management	
New Case	[Reminder] If the case includes family members, only add the record to the family head's file
o Case - Sessions	
o Case Documents	Documents uploaded from Case Management will be confidential to other SPs' users
 Case Comments 	
Multiple Goal Session	
Chores	
Goods and Services	
 Express Good 	
Express Service	
Assessments (VI-SPDAT & SPDAT)	
Conflicts	
Incidents	
Service Restrictions	[BUG] Please contact the HIFIS Team (HIFIS@simcoe.ca) to add records
Storage	
Group Activities	
Attendees	
Organizers	
Demographics	
Comments	
Replicate	
Programs	
Calls and Visits Log	Only SuperUser and Outreach Worker access this module Nature of Contact = what kind of service provided (single service) Name = Caseworker name
Bulletins	Only SuperUser can 'add' a bulletin
Reports	Quick Guide: How to run a HIFIS report