



County of Simcoe

Emergency Response Plan

2023

The Corporation of the County of Simcoe
1110 Highway 26, Midhurst, Ontario L9X 1N6
(705) 726-9300
www.simcoe.ca

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Introduction

1.1 Definition of an Emergency

The County of Simcoe is located in Central Ontario, north of Toronto. It is composed of sixteen area municipalities and the two single tier municipalities of Barrie and Orillia. The total population of Simcoe County is approximately 480,000 distributed over 4,841 square kilometers. Like all municipalities in Ontario, the County of Simcoe is mandated by provincial legislation, the *Emergency Management and Civil Protection Act*, to have a formal Emergency Response Plan.

To guide municipalities in the development on an Emergency Response Plan, the *Emergency Management and Civil Protection Act*, defines an emergency as: “A situation or impending situation that constitutes a danger of major proportions that could result in serious harm to persons or substantial damage to property and that is caused by the forces of nature, a disease or other health risk, an accident, or an act whether intentional or otherwise.”

The County of Simcoe’s Emergency Response Plan is designed to mitigate the damages created by an emergency to protect residents, visitors, properties, businesses, critical infrastructure and economic stability. In its efforts towards comprehensive emergency preparedness, the County of Simcoe promotes a coordinated approach to emergency planning that includes partner municipalities, emergency response agencies, community agencies and private sector partners.

The County of Simcoe applies an all-hazards methodology to emergency planning that takes into account a broad spectrum of potential hazards. Having undertaken a comprehensive hazard identification and risk assessment, the following situations have been deemed to pose the greatest risk to the residents of the County of Simcoe:

- Meteorological events (e.g. flood or flash flood, forest or urban fire, snowstorm, winter weather events, ice storms, extreme temperatures, windstorms including tornadoes)
- Accidents (e.g. hazardous material spill, explosions, transportation accidents, building collapse, water contamination, train derailment)
- Technological failures (e.g. power failures, cyber-attacks, phone system interruptions)
- Intentional acts (e.g. labour strike, crime, arson, civil unrest)
- Disease outbreaks or pandemics (human or animal borne)

Major emergency events that significantly impact County residents or the day-to-day business of the Corporation of the County of Simcoe may require complex, coordinated emergency response. In such cases, the County may choose to make a formal Declaration of Emergency.

The County of Simcoe Emergency Management Program Committee has endorsed this Emergency Response Plan. Every official, municipal department, and participating agency must be prepared to carry out assigned responsibilities whenever the Emergency Response Plan has been activated. The Emergency Response Plan has been developed to provide key

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officials, agencies and departments of the County of Simcoe with important emergency response information relating to:

- Declaration, notification and termination of an emergency
- Locations of primary and alternate EOCs and PEOCs
- Roles and responsibilities during an emergency
- A coordinated response during an emergency
- Hazard-specific response plans
- Resource management
- Emergency telecommunications plans
- Critical infrastructure assurance plan
- Continuity of operations plan
- CBRN memorandum of understanding and response plans
- Requests for assistance and mutual aid

We encourage residents, businesses and interested visitors to be aware of the provisions of this Emergency Response Plan.

Aim and Purpose

2.1 Purpose of the County of Simcoe Emergency Response Plan

The County of Simcoe Emergency Response Plan is a strategic plan for emergency support and assistance to the area municipalities of Adjala-Tosorontio, Bradford West Gwillimbury, Collingwood, Clearview, Essa, Innisfil, Midland, New Tecumseth, Oro-Medonte, Penetanguishene, Ramara, Severn, Springwater, Tay, Tiny, Wasaga Beach, and the cities of Barrie and Orillia. In addition, the County of Simcoe works closely with its partners at Rama and Beausoleil First Nations, and with Canadian Forces Base Borden in the areas of both emergency planning and emergency response.

The support and assistance that the County provides to its partner communities may be in the form of coordinating or sharing information, coordinating resources, and/or providing additional resources that the municipalities request or determine are necessary to help manage the emergency.

The County of Simcoe Emergency Response Plan is intended to support community emergency response plans and is in no way intended to replace, alter, or supersede those plans.

When an emergency involves one or more of the above municipalities, the area municipal Emergency Operations Center will be responsible for directing activities at the emergency site through their respective area municipal Emergency Site Liaison Officer.

In some instances, such as health-related emergencies or emergencies that lead to the depletion of County-owned resources, the County of Simcoe may be required to activate the County Emergency Operations Center under the County plan. In such cases, where member municipalities have not activated their emergency plans, the County of Simcoe Community Control Group will operate by responsibly assuming a directing and coordinating role.

The County of Simcoe emergency management program incorporates the five pillars of emergency management: prevention, mitigation, preparedness, response, and recovery in an effort to foster disaster resilient communities.

The aim of this response plan is to make provision for the extraordinary arrangements and measures that may have to be taken to protect the health, safety, welfare, environment and economic health of the residents, businesses and visitors in the County of Simcoe when faced with an emergency.

This plan enables a centralized controlled and coordinated response to emergencies in the County of Simcoe, complies with the legislated requirements of the *Emergency Management and Civil Protection Act* and was adopted by *By-law # 6932* of the Corporation of the County of Simcoe.

Authority

3.1 Authority

The *Emergency Management and Civil Protection Act (EMCPA)* is the legal authority for emergency response plans in Ontario.

The *EMCPA* states that:

Every municipality shall formulate an emergency plan governing the provision of necessary services during an emergency and the procedures under and the manner in which employees of the municipality and other persons will respond to the emergency and the council of the municipality shall by by-law adopt the emergency plan. [*EMCPA*, s. 3(1)]

The council of a county may with the consent of the municipalities situated within the county coordinate and assist in the formulation of their emergency plans. [*EMCPA*, s. 3(3)]

The emergency response plan shall, assign responsibilities to municipal employees, by position, respecting implementation of the emergency response plan; and set out procedures for notifying the members of the municipal emergency control group of the emergency. [*O. Reg. 380/04*, s. 15(2)].

As enabled by the *Emergency Management and Civil Protection Act*, this emergency response plan and its elements have been:

- Issued under the authority of *County of Simcoe By-law #6932* and
- Filed with the Emergency Management Ontario, Treasury Board Secretariat

Actions Prior To Declaration

The County has established Emergency Monitoring Status Indicators to identify specific phases of an emergency event and the actions or monitoring that the Community Control Group and County staff will undertake during each phase.

County of Simcoe Emergency Monitoring Status Indicators

<p>County Status ROUTINE GREEN</p>	<p>Routine conditions means that the Corporation is operating under normal conditions. Under these conditions the County maintains ongoing surveillance for abnormal events.</p>
<p>County Status ENHANCED YELLOW</p>	<p>Enhanced conditions means that an abnormal event, potential or actual emergency has been detected or is in development. Under these conditions the County enhances its surveillance and monitoring activities and takes appropriate related actions.</p>
<p>County Status EMERGENCY RED</p>	<p>Emergency conditions means that the County and/or two or more of its member municipalities are in an emergency response mode. Under these conditions the County implements its Emergency Response Plan and activates its Emergency Operations Centre (EOC) in order to coordinate the appropriate response activities and may declare a municipal emergency.</p>
<p>County Status RECOVERY GREY</p>	<p>Declaration of Recovery conditions means that the County is working to ensure a smooth transition from Enhanced or Emergency Conditions to Routine Conditions.</p>

4.1 Actions of the County of Simcoe Employees

When an emergency exists but has not yet been declared to exist, County employees may take such actions under this emergency response plan as may be required to protect property and the health, safety and welfare of the inhabitants of the County of Simcoe.

4.2 Control Group Notification Process

- Upon receipt of a warning of a potential emergency, the responding County of Simcoe department will immediately contact the County of Simcoe Community Emergency Management Coordinator (CEMC) to request that the notification system be activated
- Upon notification of an emergency, the CEMC will notify all members of the County of Simcoe Municipal Emergency Control Group (MECG)
- Where the threat of an impending emergency exists, the CEMC will contact the Warden and the CAO for advice. The Warden or CAO will decide whether to convene the MECG or place the group on standby. (see MECG notification procedures section 5.1)
- Upon being notified, it is the responsibility of all MECG officials to notify their staff and volunteer organizations of the situation

4.3 Request for County Assistance by Member or Single Tier Municipality

The County of Simcoe Emergency Response Plan provides coordinated emergency support to municipalities in the event of an emergency. An area municipality or the single tier municipalities of Barrie and Orillia may request assistance from the County of Simcoe at any time by contacting the Community Emergency Management Coordinator, who in turn shall contact the County Warden and County Chief Administrative Officer.

The Emergency notification contact list, including contact numbers for requesting assistance or activating the Emergency Response Plan, is attached as ANNEX A.

4.4 Request for Assistance from the Province of Ontario

The Warden, Emergency Operations Centre Director, or the CEMC may request assistance from the Province of Ontario at any time without any loss of control or authority by contacting the Emergency Management Ontario (EMO). Confidential contact information for EMO can be found in ANNEX A-3.

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4.4.1 Emergency Management Ontario (EMO)

For routine matters, EMO staff may be reached between 0830-1630 hours, Monday to Friday.

4.4.2 Provincial Emergency Operations Centre

Emergency Management Ontario Emergency Management Ontario operates the Provincial Emergency Operational Centre (PEOC) on a 24/7 basis. The County of Simcoe should report emergencies to the Provincial Emergency Operational Centre (PEOC) Duty Officer. Contact information can be found in ANNEX A-3.7

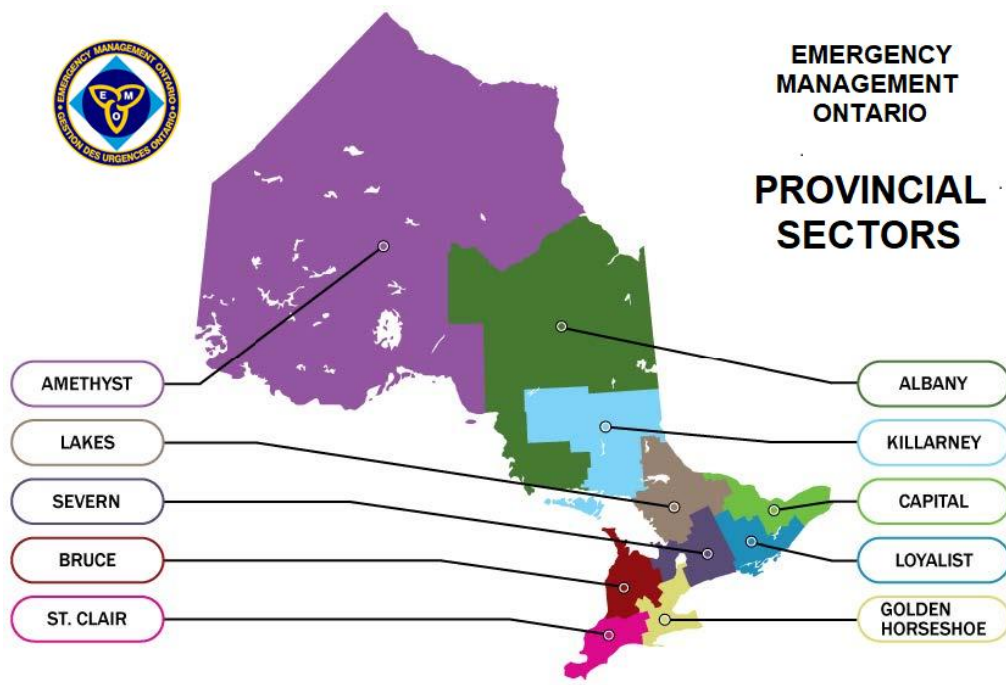
When the County declares an emergency, it must notify Emergency Management Ontario immediately and fax a copy of the emergency declaration as soon as possible. A copy of the Declaration of Emergency Form can be found in ANNEX F.

In the rare event that the PEOC Duty Officer cannot be reached, to report an emergency, please contact the Ontario Provincial Police (OPP) Duty Officer. Contact information for the OPP can be found in ANNEX A-2.

4.4.3 EMO Regional Field Operations Sectors

Emergency Management Ontario has established ten (10) Operations Sectors across the province. The County of Simcoe, and all communities that lie within its geographical boundaries, is part of the Severn Sector. The Severn Sector also includes: Durham Region, Peterborough County, Northumberland County, City of Kawartha Lakes, and Haliburton County.

Each Sector is assigned two Field Officers. Contact information for Severn Sector Field Officers is recorded in ANNEX A-3.



4.5 How to Report an Emergency to EMO

When the County declares an emergency, it must notify Emergency Management Ontario immediately and fax a copy of the emergency declaration (see 4.4.2) to the Provincial Emergency Operations Centre as soon as possible.

Convening the County of Simcoe

5.1 Municipal Emergency Control Group Notification

A request to activate the County's Emergency Notification System may be made by any of the following if they believe an emergency exists or has the potential to develop by contacting the County Community Emergency Management Coordinator:

- Premier or Lieutenant Governor in Council
- The County Warden
- Any member of the County of Simcoe Emergency Control Group (MECG)
- The head of Council (or designate) of any area municipality or single tier municipality of Barrie or Orillia
- Other individuals as identified as having authority in an area municipal plan

The request is made by contacting the County Emergency Management Coordinator who shall proceed as follows:

- Where an emergency exists, the CEMC will notify all members of the County of Simcoe Municipal Emergency Control Group (MECG)
- Where the threat of an impending emergency exists, the CEMC will contact the Warden and the CAO for advice. The Warden or Chief Administrative Officer will decide to convene the MECG or whether they will be notified and placed on standby.
- Upon being notified to convene, it is the responsibility of all MECG officials to report to the County Emergency Operations Center (EOC), or virtual EOC, and notify their staff and volunteer organizations

5.2 Emergency Notification Procedure

The Emergency notification contact list, including contact numbers for requesting assistance or activating the Emergency Response Plan, is attached as ANNEX A. Municipal Emergency Control Group members may be notified via email, phone, or other networking technology such as Microsoft Teams. If an urgent notification is required, Control Group members can be notified using Send Word Now. Send Word Now activation messages are initiated by the Duty Liaison Officer (see 11.3). Send Word Now allows for the simultaneous notification of all Control Group members via voice and/or email and facilitates the receipt of real-time responses.

The content of the messages transferred during Emergency Notification procedures may include the following:

1. Situation Report/Update which describes a current, pending, or potential emergency situation

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2. Status of notification (e.g. Enhanced Monitoring, EOC Activation, convening the control group for operational cycle meeting).
3. Location of the Emergency Operation Centre (EOC) or other meeting location
4. Special precautions to take (routes to EOC or meeting room, hazards, health risk, etc.)
5. Verbal update and instructions concerning notification status and required response

Declaration, Notification and Termination of Emergency

6.1 Authority to Declare

The *Emergency Management and Civil Protection Act* authorizes the Warden of the County of Simcoe, as the Head of Council, to declare that a County emergency exists. The decision to declare an emergency in all or in part of the County will be made in consultation with the County of Simcoe Municipal Emergency Control Group (MECG).

The Declaration of Emergency Form can be found in ANNEX F.

The factors affecting the decision to declare an emergency include:

- a) The resources (personnel and material) that the County has committed or needs to commit, to the emergency affecting the area municipalities
- b) A determination that the emergency affects a large portion of the population of more than one municipality
- c) A request for assistance from one or more communities within the geographic boundaries of the County of Simcoe or pursuant to an existing Mutual Assistance Agreement

6.2 Designates to the Head of Council for the County of Simcoe

County of Simcoe By-laws #6051 and #5147 authorize the following individuals as the Warden's designate(s) who may declare an Emergency exists within the boundaries of the County of Simcoe in the absence of the Warden, or should the Warden be unable to fulfill his/her obligation:

- Deputy Warden
- Business Section Chair of Performance Management
- Business Section Chair of Human Services
- Business Section Chair of Corporate Services

6.3 Notification of Declaration

Upon the declaration of a County Emergency, the County of Simcoe Emergency Community Control Group (MECG) will assemble to control and coordinate the response to the emergency.

Upon such declaration, the Warden of the County of Simcoe (or designate) will notify:

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- 1) Emergency Management Ontario immediately and fax a copy of the emergency declaration to the Provincial Emergency Operations Centre as soon as possible
- 2) Head of Council of affected municipalities within the County or single tier municipalities of Barrie and Orillia
- 3) Remaining members of County Council of non-affected areas
- 4) The public
- 5) Neighbouring municipal officials as required
- 6) Local Member of the Provincial Parliament (MPP)
- 7) Local Member of Parliament (MP)
- 8) Media
- 9) Treasury Board Secretariat (as per the *Emergency Management and Civil Protection Act* Section 4.3)

6.4 Termination of an Emergency

A County state of emergency may be terminated at any time by the following individuals:

- The Head of Council for the County of Simcoe
- County of Simcoe Council
- Premier of Ontario

Similar to the declaration of an emergency, the following parties will be notified of the termination:

- Emergency Management Ontario; with copy of the termination be faxed to the Provincial Emergency Operations Centre (Annex E)
- Head of Council of the affected member or single tier municipalities
- Members of County Council
- Neighbouring municipal officials, as required by the affected area
- Local Member of Provincial Parliament (MPP)
- Local Member of Parliament (MP)
- The Office of the Treasury Board Secretariat
- The media
- The public
- Treasury Board Secretariat (as per the *Emergency Management and Civil Protection Act* Section 4.3)

6.5 Provincial Emergency

Pursuant to s. 7 of the *Emergency Management and Civil Protection Act* the Premier of Ontario may:

- By order declare that an emergency exists throughout Ontario or in any part of the province
- Direct and control the administration, facilities, and equipment of the municipality in the emergency area, and, without restricting the generality of the foregoing, the

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exercise by the municipality of its powers and duties in the emergency area is subject to the direction and control of the Premier

- Require any municipality to provide such assistance as he or she considers necessary to an emergency area or any part of the emergency area that is not within the authority of the municipality and direct and control the provision of such assistance.

Emergency Operations Centre (EOC)

7.1 EOC Locations in County of Simcoe

In an emergency the MECG will convene at the primary County Emergency Operations Center (EOC). In the event that this EOC is inaccessible due to the nature of the emergency, an alternate EOC will be used. The MECG also has the option to meet in an online, virtual EOC. The location of each EOC is confidential and accessible only to authorized individuals to maintain the safety and security of the EOC for the MECG members.

The EOC affords the MECG the ability to meet and to coordinate an effective response to mitigate the impacts of the emergency. The EOC is self-contained, supported by an emergency power supply, and stocked with provisions to support the work of the MECG for five (5) days. General equipment for the EOC includes:

- Telecommunications, including cell phone signal boosters
- Access to the Daily Emergency Situation Centre, including the EMAPs database and the Virtual EOC
- Emergency Communications equipment for interaction with media
- Licensed Ham Radio Station
- Food, potable water, cots, and hygiene kits for personnel
- Basic medical supplies
- Office supplies

The County has also implemented operating procedures for the EOC such as:

- Activation and sign-in
- Infection Control
- Security

Full Emergency Operations Centre (EOC) Operating Procedures can be found in ANNEX L.

Emergency Operations Centre Operating Cycle

Members of the MCEG will gather at regular intervals during the emergency situation to inform each other of actions taken and issues encountered. The EOC Director will establish the frequency of meetings and agenda items, but the operational cycle will be managed by the Planning Chief (see 11.6). Meetings will be kept as brief as possible, to allow MCEG members to act on their responsibilities. Status boards, the Master Event Log and electronic or paper maps will be prominently displayed and kept current to the events of the emergency.

The following diagram depicts the Operating Cycle of the Emergency Operations Centre:



County of Simcoe Municipal Emergency Control Group (MECG) Membership

The primary members of the MECG are listed below. Each primary member has a designated alternate who may act in the absence of the primary member in the following positions:

- Emergency Operations Centre (EOC) Director
- Emergency Operations Centre (EOC) Deputy Director
- Liaison Officer
- Emergency Information Officer
- Operations Chief - Human Health Branch
- Operations Chief - Public Safety Branch
- Planning Section Chief
- Logistics Section Chief
- Finance and Administration Section Chief

The Planning, Logistics, and Finance & Administration Section Chiefs oversee operational units. The Operations Section consists of 2 branches: Human Health (Paramedics, Public Health, Emergency Social Services); and Public Safety (Police, Fire, Critical Infrastructure). The positions in the MECG will be filled by staff based on skill, experience, and knowledge. These staff will be trained to carry out the specific roles and responsibilities of their assigned position, as described in Section 11.0. Although each member of the MECG may not be involved in the event, each member must be notified of the situation.

Other support personnel who may be asked to join the MECG on an as-needed basis include:

- Ham Radio Operators
- Emergency Management Ontario Filed Officer
- Liaison staff from Provincial Ministries
- Officials, experts, or representatives from the public or private sector

County of Simcoe Emergency Community Control Group Responsibilities

Members of the County of Simcoe Municipal Emergency Control Group (MECG) are responsible for the following actions or decisions:

- The primary responsibility of the County of Simcoe Emergency Community Control Group (MECG) is to implement the Emergency Response Plan during an emergency and to provide advice and assistance to the Warden or Designate in carrying out his/her duties under the Emergency Response Plan.
- When an emergency exists involving two or more area municipalities, and the need for County or regional services exists, these services will be coordinated by the County of Simcoe Emergency Community Control Group (MECG), as required and/or requested.
- The MECG will coordinate the acquisition of additional resources requested by the area municipalities. Decisions to ration resources if required will be made by the MECG and will be based on a priority of need. Equipment assigned to the municipality will be under the control of the municipal site manager and/or the municipal EOC.
- During emergency operations, the MECG is constituted and responsible for the coordination and support of area municipalities by working closely with the area municipalities' Emergency Community Control Group(s).

Actions and decisions normally undertaken by the MECG may include, but are not limited to:

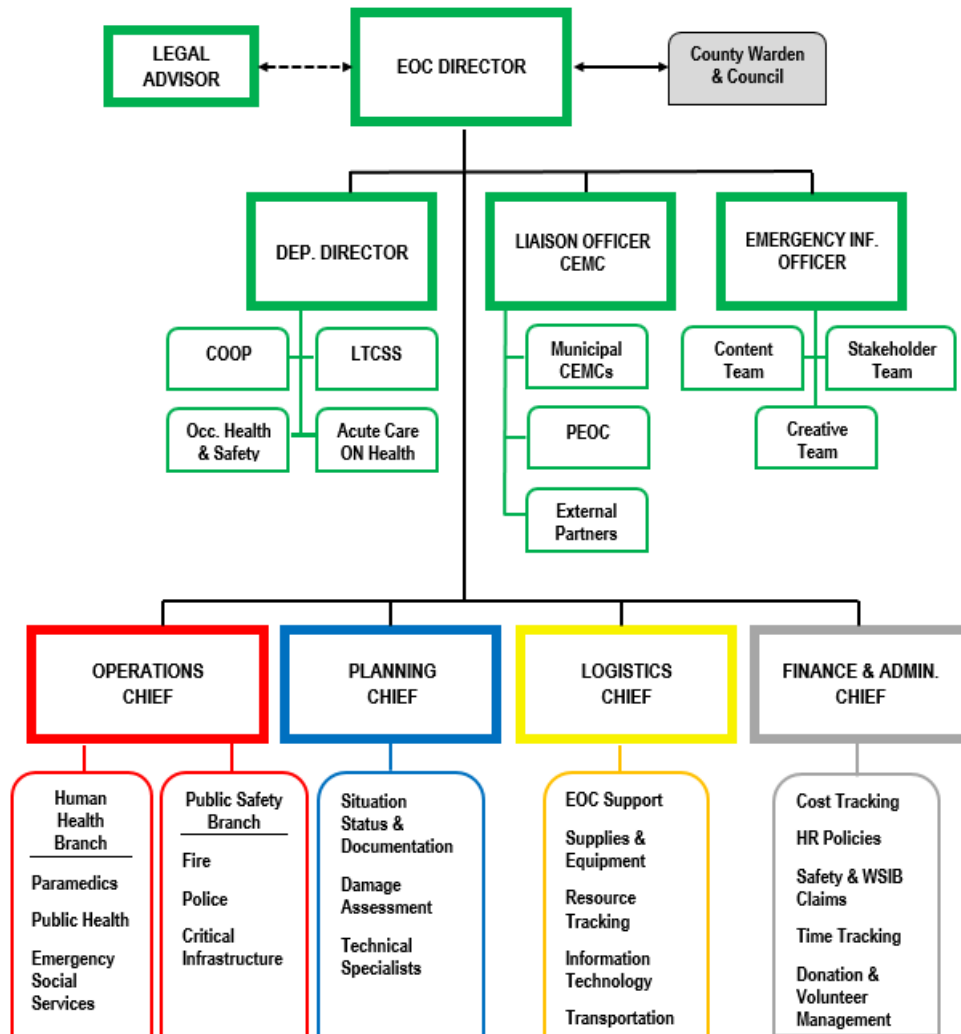
- Acquiring and assessing information to determine status of the situation.
- Coordinating emergency services, agencies, and equipment, as required or requested by area municipalities.
- Coordinating services to ensure that necessary actions are taken for the mitigation of the effects of the emergency provided they are not contrary to law.
- Determining if the location and composition of the MECG is appropriate.
- Advising the County of Simcoe Warden whether the declaration of an emergency is recommended.
- Advising the County of Simcoe Warden on the need to consult with the Minister of Municipal Affairs regarding the Municipal Disaster Assistance Program.
- Ensuring support to the municipal Emergency Site Liaison Officer or area municipal Emergency Operations Centre by offering equipment, staff, and resources, as required.

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- Coordinating and/or overseeing the evacuation shelters of residents considered to be in danger.
- Assisting area municipalities in discontinuing utilities or services provided by public or private concerns, for example electricity, natural gas, or municipal water.
- Arranging for services and equipment from local agencies not under County control, e.g., member communities, private contractors, industry, volunteer agencies, service clubs.
- Notifying, requesting assistance from and/or liaising with various levels of government and any public or private agencies not under County control, as considered necessary.
- Determining if volunteers are required and if so, implementing the County's Volunteer Management Policy (see ANNEX J).
- Determining if additional transportation is required for evacuation or transportation of persons and/or supplies.
- Ensuring that pertinent information regarding the emergency is promptly forwarded to the Emergency Information Officer for dissemination to the media and public.
- Advising the Warden if a Disaster Declaration should be requested from the Minister of Municipal Affairs and Housing.
- Determining the need to establish advisory groups and/or sub-committees/working groups for any aspect of the emergency including recovery, for example:
 - Authorizing the collection of donations pursuant to the County's Donation Management Policy (see Annex G).
 - Authorizing or recommending County expenditures of money required to deal with the emergency.
- Notifying the service, agency, or group under their direction, of the termination of the County declared emergency.
- Maintaining a master event log outlining decisions made and actions taken.

Roles and Responsibilities of MECG Members

MECG members with the appropriate training and knowledge will assume the following roles and responsibilities during the emergency situation. The County of Simcoe Emergency Management System is based upon the Provincial Incident Management System. Roles will be filled as appropriate to the emergency situation. As a result, not all roles may be filled in a small-scale emergency. In this situation, responsibilities remain with the EOC Director or Section Chief as appropriate, until delegated. All members of the Command Team report to the EOC Director.



11.1 Emergency Operations Centre (EOC) Director

The EOC Director is responsible for the overall management of the Emergency Operations Centre and for executive decision-making and must be fully qualified to fulfil this role.

- Establishes appropriate activation and staffing level
- Oversees all County response and recovery operations
- Overall management responsibility for coordinating, supporting, and assisting other agencies
- Sets priorities for overall response and recovery efforts
- Sets expenditure limits
- Chairs Operational Cycle meetings and establishes the operational cycle
- Leads development of the Incident Action Plan and monitors its implementation
- Approves media releases
- Final decision-maker on operational issues
- Liaises with Warden and Council

11.2 Deputy Director

The Deputy Director has a dual role in the EOC. The first is to facilitate seamless decision-making in the absence of the EOC Director and the second is to oversee the leadership of corporate response in the areas of Long-Term Care and continuity of operations.

- Assumes role of Director whenever the Director is absent from the EOC
- Undertakes special assignments at the request of Director
- Leads the implementation of the Corporate Continuity of Operations Plan
- Has oversight of all emergency response and recovery actions related to the County's four (4) Long-Term Care Homes
- Acts as the primary liaison with senior executives of all regional acute care facilities
- Ensures flow of information within the EOC is efficient and accurate and that resource requests are prioritized and tracked

11.3 Liaison Officer

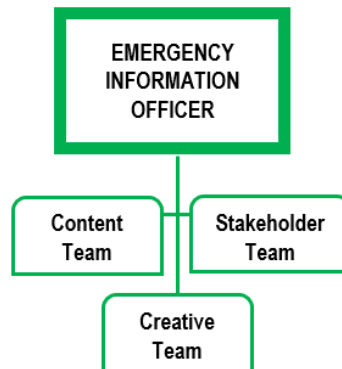
The Liaison Officer is the aggregator of information from all external agencies and collates vital internal information between operational cycles. As the lead developer of the Emergency Response Plan, the Liaison Officer has the following duties:

- Responsible for the operational implementation of the Emergency Response Plan
- Initiates the MECG notification protocol and collates responses
- Advises the EOC Director between operational cycles
- Monitors emergency alerts
- Collaborates with the Emergency Information Officer on the development of key messages
- Initializes the Virtual Emergency Operations Centre
- Responsible for communications between the MECG and external agencies
- Leverages relationships with partner agencies to determine the current status of the incident
- Seeks to coordinate cooperating agencies
- Tasked with providing advice to the Head of Council regarding the declaration of emergency
- May act as the Emergency Site Liaison Officer
- Provides coaching and support as required to other members of the MECG

The agencies the Liaison Officer may work with include, but are not limited to:

- Emergency Management Ontario
- Community Emergency Management Coordinators (CEMCs) from partner communities
- Police services (Community, Provincial and Federal)
- Paramedic Services
- Fire Services
- Environment Canada Storm Prediction Centre
- NGO Alliance (e.g., Canadian Red Cross, St. John Ambulance, Salvation Army)
- Victim Services
- Medical Officer of Health
- Regional Coroner
- Ministry of Health and Long-term Care Emergency Management Branch
- Central Ambulance Communications Centre
- Local acute care and long-term care facilities
- Ontario Health and Home & Community Care
- Administration staff from partner communities (e.g., Treasurer, Director of Public Works, etc.)
- Nottawasaga Valley Conservation Authority
- Lake Simcoe Regional Conservation Authority
- Ministry of the Environment and Climate Change
- Ministry of Municipal Affairs and Housing
- Utilities providers (e.g., electricity, natural gas)
- Private sector stakeholders and partners

11.4 Emergency Information Officer

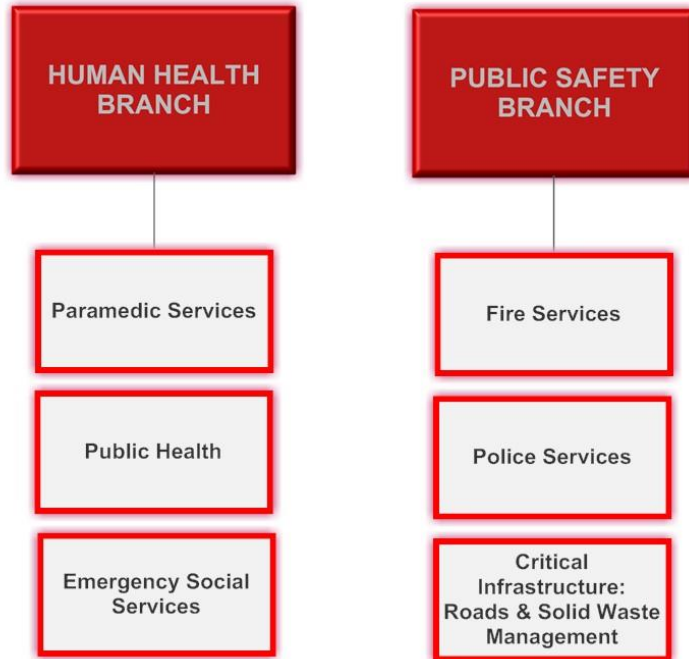


The Emergency Information Officer (EIO) is the interface between the MECG and the public and media. The EIO is responsible for providing accurate and complete information about the emergency and monitoring the information provided to the public for inaccuracies. The EOC Director approves the release of all incident related information. Specific responsibilities of the EIO include:

- Upon notification, activates the Emergency Information Team (EIT)
- Directs the activation of the Emergency Information and Crisis Communications Plan
- Consults with and obtains concurrence from the EOC Director on the need for news briefings and conferences, the granting of media interviews, and formal news releases
- Provides press conference/media interview support to the Official Spokesperson and other senior personnel and moderates press conferences
- Acts as the Official Spokesperson at the request of the EOC Director
- Consults with other members of the MECG , particularly the Liaison Officer, on status of emergency situation and on any need for resources that could be fulfilled by the dissemination of public calls for assistance (pursuant to the County’s Volunteer Management Policy – ERP annex J) through the media or other means
- Apprises the EOC of any significant information received by the EIT from members of the public, the media, Community Emergency Management Coordinators from partnering communities, and other community/agency EIOs
- Delegates responsibilities and provides direction to the EIT with respect to production and distribution of informational material, media monitoring, media liaison, and other essential information functions including social media updates
- Liaises with Translation service
- Liaises with Emergency Information Officers from partner agencies
- Ensures that the required material and logistical support is available at all times, through ongoing coordination with the Liaison Officer and other members of the MECG
- Supervises demobilization of emergency information operations
- Prepares and submits a final report containing an operational evaluation of the public information services provided during the emergency as well as an analysis of media coverage and recommending necessary adjustments to the plan

For additional detailed information please refer to the Annex H - Emergency Information & Crisis Communications Plan.

11.5 Operations Section Branch Chiefs



The Operations Section has been divided into two distinct branches: Human Health and Public Safety in order to maintain a reasonable scope of responsibility for each Branch Chief.

Each Branch Chief is responsible for the reduction of the immediate hazard; saving lives and property; establishing situational control; and restoration of normal operations.

- In consultation with Unit Coordinators, establishes tactical objectives and is accountable to the EOC Director
- Implements the Incident Action Plan
- Delegates tasks to Operations Section Units as necessary
- Responsible for all activities focused on reduction of the immediate hazard and to safeguard human life and property
- Establishes situational control
- Restores normal operations
- Coordinates logistical needs of branches and communicates needs to the Planning Section Chief

11.5.1 Human Health Branch

11.5.1.1 Emergency Social Services Unit

- Reports to the Operations Section Human Health Branch Chief
- Coordinates and arranges emergency lodging, clothing, feeding, registration, inquiries, and personal services for those residents who have been displaced from their homes
- Authorizes financial assistance to persons in need for the purpose of basic necessities
- Maintains accurate records of all expenditures authorized for the purpose of basic necessities under the emergency response plan
- Liaises with Regional Emergency Coordinator from the Ministry of Community and Social Services on areas of mutual concern regarding reception and evacuation centres
- Assists with the opening, set-up and closing of evacuation services as authorized by the County of Simcoe Community Control Group
- Supervises and manages the operations of reception and evacuation centres
- Coordinates counselling services for evacuees at evacuation centres via Public Health and/or other agencies
- Liaises with the Medical Officer of Health on areas of mutual concern regarding operations in evacuation centres
- Acts as a liaison with the Emergency Information Officer to coordinate reception and evacuation centre communication requirements and other information for dissemination
- Liaises with the Police to coordinate reception centre and evacuation centre security
- Notifies volunteers and evacuees of the termination of the emergency, and coordinates the dispersal of persons from the evacuation centre

11.5.1.2 Paramedic Services Unit

- Reports to the Operations Section Human Health Branch Chief
- Ensures the appropriate deployment of paramedic services to the emergency site
- Establishes an ongoing communications link with the Paramedic Services Incident Commander of the emergency site and the MECG
- Obtains paramedic services from other municipalities for support, as required
- Establishes effective triage and transportation of casualties at the site(s)
- Advises the MECG if other means of transportation are required for large scale response for casualties and/or medical supplies
- Liaises with the Ministry of Health and Long-Term Care, and Central Ambulance Communications Centre to ensure balanced emergency coverage is available for paramedic service at all times throughout the service area
- Liaises with the receiving and area hospitals and provides continuous update of events as they unfold
- Provides a Municipal Emergency Site Liaison Officer (ESLO) or County Emergency Site Coordinator (ESC), if required and directed by the area municipality Community Control Group or by the County of Simcoe Municipal Emergency Control Group (MECG)
- Ensures that a record is maintained of drivers and operators contracted to provide assistance in provision of paramedic services during an emergency
- Procures staff to assist as required, in providing paramedic services
- Assists in the coordination for the evacuation of an acute care or long term care facility

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11.5.1.3 Public Health Unit

- Reports to the Operations Section Human Health Branch Chief
- Activates and terminates the Simcoe Muskoka District Health Unit Emergency Response Plan and Emergency Notification System
- Coordinates public health services with various Municipal Control Group members, emergency and support services, and related agencies in the Emergency Operations Centre
- Provides an on-site manager if required and attends the site command post as necessary
- Liaises with Ontario Ministry of Health and Long-term Care, Public Health Branch and local Medical Officers of Health as required
- Liaises with appropriate public health agencies as required to augment and coordinate a public health response
- Provides advice on matters which may adversely affect public health within the County of Simcoe
- Coordinates the response to communicable disease-related emergencies or anticipated epidemics according to Ministry of Health policies
- Ensures coordination of agency resources to prevent and control the spread of disease during an emergency within County of Simcoe
- Ensures the coordination of vaccine storage, handling, and distribution across County of Simcoe
- Initiates mass vaccination campaigns during outbreaks of disease within affected municipalities in County of Simcoe
- Liaises with the Director of Public Utilities or alternate within affected municipalities to ensure the provision of potable water, community sanitation, maintenance, and sanitary facilities
- Provides for the inspection of evacuation centers, making recommendations and initiating remedial action in areas of:
 - accommodation standards relating to overcrowding, crowd control, security, sewage, and waste disposal, monitoring of water supply, air quality, sanitation, and facility layout and operation
 - food handling, storage, preparation, and service
 - general health and safety involving injury prevention
- Liaises with local social service agencies on areas of mutual concern regarding evacuation centers including:
 - victim assessment, support, and referral
 - public health information and community networks
- Provides inspection and advice in collaboration with municipal representatives within the affected communities regarding the evacuation of residential buildings which pose a public health threat
- Provides instruction and health information through public service announcements and information networks
- Provides resource support and consultation to emergency service workers

11.5.2 Public Safety Branch

11.5.2.1 Police Services Unit

- Reports to the Operations Section Public Safety Branch Chief
- Coordinates information from area police agencies affected by the emergency
- Notifies necessary emergency, County, and municipal services, as required
- Establishes a police site command post with communications to the County EOC
- Establishes an ongoing communications link with the senior police official at the scene of the emergency
- Coordinates information and resources necessary in relation to the inner perimeter within the emergency area
- Establishes and coordinates information and resources necessary in relation the outer perimeter in the vicinity of the emergency to facilitate the movement of emergency vehicles and restricts access to only essential emergency personnel
- Provides traffic control staff to facilitate the movement of emergency vehicles, as requested and/or required
- Alerts persons endangered by the emergency and coordinates evacuation procedures, as requested and/or required
- Liaises with the Emergency Social Services Branch regarding the establishment and operation of evacuation and reception centres
- Ensures the protection of life and property and the provision of law and order
- Provides police services to the County EOC, evacuation centres, morgues, and other facilities, as requested and/or as required
- Notifies the Coroner (and Medical Officer of Health) of fatalities, as requested and/or as required
- Liaises with other community, provincial and federal police agencies, as required
- Arranges for the transportation of MCEG members, as required

11.5.2.2 Fire Services Unit

- Reports to the Operations Section Public Safety Branch Chief
- Coordinates activities from area fire agencies affected by the emergency, as required
- Provides the MCEG with information and advice on firefighting and rescue matters
- Establishes an ongoing communications link with the senior fire official(s) through the area municipal EOC to the scene of the emergency
- Informs the Mutual Aid Fire Coordinators and/or initiates mutual aid arrangements including the provision of additional firefighters and equipment, as required
- Determines if additional or special equipment is needed and recommends possible sources of supply, e.g., breathing apparatus, protective clothing
- Provides assistance to area municipal fire departments and other agencies and is prepared to coordinate or contribute to non-firefighting operations if requested and/or required, e.g., rescue, first aid, casualty collection, evacuation

County of Simcoe Emergency Response Plan

11.5.2.3 Critical Infrastructure Unit: Roads and Solid Waste Management

- Reports to the Operations Section Public Safety Branch Chief
- Provides the MECG with information and advice on engineering, environmental, and roads services, as required
- Depending on the nature of the emergency, assigns the Emergency Site Liaison Officer as requested by the area municipality and informs the MECG
- Establishes an ongoing communications link with the corporate services staff at the scene of the emergency
- Coordinates and assists the activities from the local municipal public works in the affected and surrounding areas within the County of Simcoe, as required
- Liaises with the public works representative from the area municipalities to ensure a coordinated response including the single tier municipalities of Barrie and Orillia
- Ensures provision of engineering assistance
- Ensures construction, maintenance, and repair of County roads
- Liaises with area municipalities in the maintenance of sanitary sewage and water systems
- Provides equipment for emergency pumping operations
- Liaises with local public works departments concerning emergency water supplies for firefighting purposes, as required
- Liaises with area municipalities in the provision of emergency potable water, supplies and sanitation facilities to satisfy the requirements of the Medical Officer of Health
- Liaises to coordinate with the area municipalities for the discontinuation of any public works service to any resident, as required, and the restoration of these services when appropriate
- Liaises with public utilities to disconnect any service representing a hazard and/or to arrange for the provision of alternate services or functions
- Provides specialized vehicles and equipment owned by the County of Simcoe as required by emergency services
- Liaises with the conservation authority(ies) regarding flood control, conservation and environmental matters and is prepared to take preventative action
- Provides solid waste management services (collection, processing, and disposal) as required
- Liaises with the Ministry of the Environment (MOE)
- Coordinates and liaises with utility agencies such as Hydro One to ensure:
 - The monitoring of the status of power outages and customers without services
 - The provision of updates on power outages, as required
- Provides assistance with accessing generators for essential services, or other temporary power measures
- Maintains personal logbook

11.6 Planning Section Chief



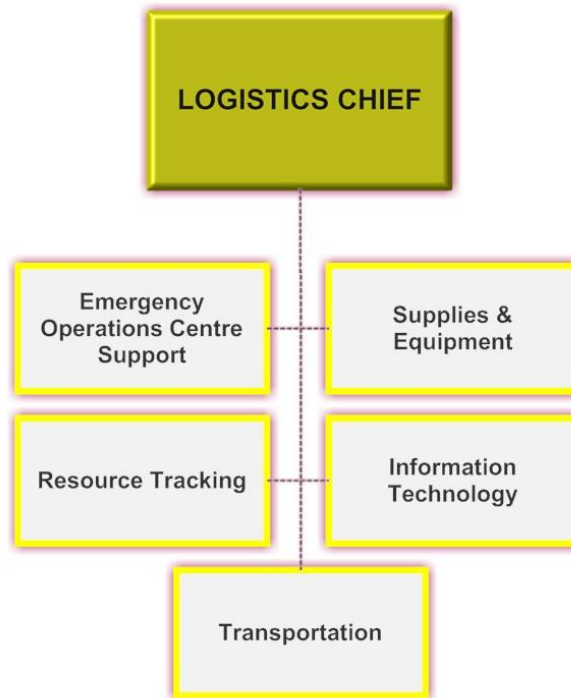
The Planning Chief has the primary responsibility to collect, collate, seal, and retain for secure storage a complete set of incident documentation, including Emergency Operations Centre attendance records, logbook records, logbooks, master event log, incident action plans, documents received from internal/external partners, emails, photos, videos, maps, etc. The Planning Chief is also responsible for the maintenance of the ongoing Incident Action Plan and the chairing of Operational Cycle Meetings.

- Confirms with Logistics Chief that the Emergency Operations Centre is secure
- Ensures that everyone attending the Emergency Operations Centre signs in and out
- Assigns a logbook to each person working in the Emergency Operations Centre
- Assigns a roll number to each logbook and record
- Establishes and maintains a Master Event Log to track major incidents, issues, receipt of documents, guests arriving and leaving, etc.
- Establishes workstation(s) if necessary for technical experts
- Ensures the operational cycle progresses as directed by the Emergency Operations Centre Director
- Calls to order the operational cycle meetings
- Receives reports from section chiefs
- Establishes and maintains the Incident Action Plan – reviewing and updating at every meeting
- Ensures all incoming documents are recorded in the master log and date and time stamped
- Coordinates damage assessment of corporate assets
- Collects logbooks at the end of shift for each personnel – ensure logbook properly signed off

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- Collects and seals for secure storage a complete set of incident documentation, including EOC attendance records, logbook records, logbooks, master event log, incident action plans, documents received from internal/external partners, emails, photos, maps, etc.

11.7 Logistics Section Chief



- Secures the Emergency Operations Centre, maintain this security throughout the event
- Establishes communication with Operations Chief to determine provisioning needs at the scene(s)
- Ensures provision of facilities, transportation, supplies, equipment maintenance and fuel, food services, telecommunications and IT support, and emergency responder medical services pursuant to the Incident Action Plan:
 - Emergency Social Services
 - Emergency Responders
 - Volunteers – personal protective equipment
- Ensures that purchase and/or rental of supplies and equipment is carefully tracked for efficient demobilization and cost analysis
- Works with the Critical Infrastructure Branch Lead re: debris management, roads clearance
- Ensures full functioning of the Emergency Operations Centre – telecommunications, IT, media, other equipment, bathrooms, kitchen
- Provisions Emergency Operations Centre with food, water, etc.
- Carries out other duties as assigned by the EOC Director

11.8 Finance and Administration Section Chief



- Establishes a dedicated General Ledger (GL) line track all costs associated with responding to the incident, including:
 - Direct response costs
 - Staff overtime
 - Procurement
 - WSIB claims
- Ensures all required Form 7s are completed as required regarding injuries to personnel or formally registered volunteers
- Leads the consistent implementation of the HR Policy 5.07 (Emergency Overtime)
- Leads the implementation of the county's Donation Management Policy
- Leads the implementation of the county's Volunteer Management Policy
- Leads the County's application pursuant to the provincial Municipal Disaster Recovery Assistance program, as appropriate
- Leads the implementation of the financial and human resources aspects of any mutual assistance agreements if those agreements are activated

Emergency Site Liaison Officer

If requested, a County of Simcoe Emergency Site Liaison Officer (ESLO) attends the incident site or the EOC of a partner community and acts as a conduit of information between the site or partner EOC and the County EOC. The MCEG appoints the ESLO, who is usually a senior staff member from County of Simcoe and the filling of this role may vary depending on the nature and flow of the emergency. Specific responsibilities of the ESLO include:

- Communicating the aim and priorities of the emergency response team to the MCEG Liaison Officer
- If requested by the Site Incident Commander, communicating immediate needs for additional resources to the MCEG Liaison Officer
- Establishing and maintaining communications with the MCEG Liaison Officer at the County EOC to ensure accurate information is relayed
- Seeking authorization from the MCEG prior to making resource commitments on behalf of the County of Simcoe

Emergency Telecommunications Plan

Upon implementation of the County of Simcoe Emergency Response Plan, communications will be established between the emergency site and the municipal/community EOC and the County EOC. The primary methods of communication between the County EOC and the municipal EOC, in order of preference shall be:

- Landline and cellular phones
- Email
- Virtual Emergency Operations Centre
- Text messages
- Ham radio

Instructions for operating these methods of communication are found in ANNEX L. Contact information for ham radio operators in County of Simcoe can also be found in ANNEX A.

Emergency Information & Crisis Communications Plan

Upon implementation of the County of Simcoe Emergency Response Plan, the County's Emergency Communications Plan will be activated to facilitate the release of accurate information to the news media, issue authoritative instructions to the public and respond to or redirect individual requests for information concerning any aspect of the emergency.

In order to fulfil these functions during an emergency, the following positions will be established:

- Emergency Information Officer
- Community Spokesperson
- Public Inquiry Centre Supervisor

The County of Simcoe Emergency Information & Crisis Communications Plan can be found in ANNEX H.

14.1 Location of County of Simcoe Media Centre

The County of Simcoe will establish a media centre with the appropriate resources at a location that is distinct from the Emergency Operations Centre and will communicate the location of this media centre at the time of the emergency.

Depending on the nature of the emergency, it may be necessary to establish a media information area adjacent to the emergency site. The location of an on-site media staging area will be determined by the local municipal Community Control Group, potentially in consultation with the County's Emergency Information Officer. If requested, the County may send an on-site media officer to assist with the management of emergency information needs.

A County media officer will always be sent to the site of any evacuation centre established pursuant to the activation of the County's Emergency Social Services Plan (see ANNEX M).

14.2 Role of Emergency Information Officer

Responsibilities of the Emergency Information Officer are described in Section 11.4.

14.3 Role of Community Spokesperson

The County Community Spokesperson will be appointed by the MCEG. This role will most frequently be filled by the Head of Council or his/her designate. Responsibilities of the Community Spokesperson include:

- Giving media interviews on behalf of the County of Simcoe Council
- Redirecting all inquiries about decisions made by the MCEG , and about the emergency as a whole, to the Emergency Information Officer

14.4 Role of Public Inquiry Centre Supervisor

The Public Inquiry Centre Supervisor acts on behalf of the Emergency Information Officer. Responsibilities of the Public Inquiry Supervisor include:

- Establishing a Public Inquiry Centre, including the appointment of personnel to assist and designation of telephone lines
 - In some circumstances, the County may seek to utilize the services of a third-party Public Inquiry Centre, such as 2-1-1 Ontario. This decision will be made by the MCEG.
- Informing the Emergency Information Officer of the establishment of the above service and designated telephone numbers
- Responding to and redirecting inquiries and reports from the public about the emergency using information and key messages provided by the Emergency Information Officer and/or the MCEG
- Responding to and redirecting inquiries pertaining to persons who may be located in evacuation and reception centres to the registration and inquiry telephone numbers

Requests for Assistance

15.1 Mutual Assistance Agreements

The *Emergency Management and Civil Protection Act* authorizes municipalities to enter into agreements wherein each party may formally provide agreed-upon assistance, in the form of personnel, services, equipment and material, if called upon to do so by a requesting Municipality in times of emergency.

Mutual Assistance Agreements enable municipalities, in advance of an emergency, to set the terms and conditions of the assistance which may be requested or provided. Municipalities requesting and providing assistance are therefore not required to negotiate the basic terms and conditions under stressful conditions any may request, offer, and receive assistance according to predetermined and mutually agreeable relationships.

15.2 Assistance from the Province of Ontario

Under certain circumstances and/or when the resources of the County of Simcoe are deemed insufficient to control the emergency, then the Head of Council may request assistance from the Premier of Ontario. The requesting of said services shall not be deemed as a request for the Government of the Province of Ontario to assume authority and control of the emergency.

Such a request shall be made to the Ministry of the Treasury Board Secretariat, Emergency Management Ontario.

Assistance may be requested from Emergency Management Ontario at any time. Emergency Management Ontario maintains the 24-hour Provincial Emergency Operations Centre and can coordinate assistance from a number of Provincial agencies and the Federal Government, including Military Aid to the Civil Authority.

When requested by the County of Simcoe, Emergency Management Ontario will assign Region Field Operations staff to the County of Simcoe to act as a provincial liaison and provide advice on provincial matters.

15.2.1 Provincial Disaster Recovery Assistance Programs

The Ministry of Municipal Affairs administers 2 Disaster Recovery Assistance Programs as follows:

- 1) Disaster Recovery Assistance for Ontarians
 - For Individuals, Families, Small Owner-Operated Businesses, Small Owner-Operated Farms, and Not-for-Profit Organizations
 - No requirement for the municipality to be engaged in the administration of this program

- 2) Municipal Disaster Recovery Assistance
 - Program can only be activated by the Minister of Municipal Affairs and Housing in response to a Resolution of Council by the affected municipality. Council Resolution must be received by the Minister within 120 days of the date of the event.
 - ONLY natural disasters are eligible for consideration.
 - Natural event must be sudden, unexpected, and extraordinary
 - i. Extraordinary is defined as exceptional for the region
 - ii. Events that occur regularly should be anticipated, prepared for and the response to such events should be included in budget
 - To be considered for program eligibility, costs incurred by the municipality in response to the event must be at least equal to 3% of the municipality's Own Purpose Taxation levy.

Information related to both Provincial Disaster Recovery Assistance Programs is found in **ANNEX F**.

15.3 Emergency Management Ontario

Upon the declaration of an Emergency by the Head of Council, Emergency Management Ontario (EMO) may deploy a Field Officer to the MECG to provide advice and assistance.

15.4 Assistance from the Federal Government

Financial Assistance for natural disasters may be available through the Federal Government's Disaster Financial Assistance Arrangements and other federal programs.

Requests for personnel or resources from the Federal Government must be submitted through the Province of Ontario. In most cases, federal assistance will only be provided once the resources of the County and the Province have been exhausted.

Glossary and Acronyms

16.1 Glossary of Terms

Chief Administrative Officer (CAO)

The individual who is responsible for the administrative management of the County of Simcoe.

Community Emergency Management Coordinator (CEMC)

The individual accountable for the development, implementation, and maintenance of the emergency management program.

Community Spokesperson

An individual appointed by the County of Simcoe Emergency Community Control Group who is responsible for giving interviews to the media about the emergency situation.

County of Simcoe Municipal Emergency Control Group (MECG)

The group of County staff, critical agencies and individuals responsible for the coordination of emergency operations and providing the resources and personnel necessary to manage the incident.

County of Simcoe Emergency Management Program Committee

A group of senior County personnel responsible for the development and implementation of the County of Simcoe Emergency Response Plan.

Disaster Recovery Assistance Programs

Programs administered by the Ministry of Municipal Affairs to assist individuals, families, small businesses, farms, not-for-profit agencies, and municipalities with some of the financial costs associated with recovering from a disaster.

Emergency

A situation or impending situation that constitutes a danger of major proportions that could result in serious harm to persons or substantial damage to property and that is caused by forces of nature, a disease or other health risk, an accident, or an act whether intentional or otherwise.

Emergency Information Officer (EIO)

The interface between the MECG and the public, media, and other agencies. This individual is charged with providing accurate and complete information about the emergency and monitoring the information provided to the public for inaccuracies

Emergency Management and Civil Protection Act (EMCPA)

The legislative authority for emergency response plans and emergency management programs in Ontario.

County of Simcoe Emergency Response Plan

Emergency Management Ontario (EMO)

A department within the Treasury Board Secretariat responsible for leading the coordination, development, and implementation of emergency management programs in Ontario and partnering with municipalities to assist in their emergency management programs. Previously OFMEM, Office of the Fire Marshall & Emergency Management.

Emergency Notification

A procedure to notify the County of Simcoe Emergency Community Control Group of an emergency or impending emergency.

Emergency Operations Centre (EOC)

The location from which the County of Simcoe Emergency Community Control Group operates. Referred to as the County EOC.

Emergency Operations Centre Director

The Senior County personnel in charge of the management of the incident. Authorized to delegate responsibility to other individuals.

Emergency Response Plan (ERP)

A plan, which is formulated to meet the requirements of the *Emergency Management and Civil Protection Act*, and governs the provision of necessary services during an emergency and the procedures and manner in which the County of Simcoe employees and others will respond to an emergency.

Emergency Site

The area in which the emergency exists. Also referred to as the incident site or scene.

Emergency Site Liaison Officer

The person at the emergency site or other municipal/community Emergency Operations Centre (EOC) who is designated to communicate from the site or other EOC to the County of Simcoe Emergency Community Control Group. Appointed by the County of Simcoe Emergency Community Control Group.

Evacuation Centre

A location used during an emergency to provide temporary refuge and/or overnight lodging for evacuees.

Finance and Administration Section

A group of individuals responsible for managing the financial costs and human resources concerns of the incident. In small scale emergencies, responsibilities of this section may be completed by one person.

Head of Council

The individual who presides over Municipal Council meetings. In the County of Simcoe, the Warden of County of Simcoe is the Head of Council.

Incident Action Plan (IAP)

An oral or written plan containing general objectives reflecting the strategy for managing a specific emergency.

County of Simcoe Emergency Response Plan

Liaison Officer (LO)

The individual responsible for communications between the MEEG and other agencies. Normally filled by the Community Emergency Management Coordinator.

Logistics Section

A group of individuals responsible for facilitating effective and efficient incident management by providing needed resources such as facilities, transportation, supplies, equipment maintenance, fuel, food services, communication and IT support, and medical services for emergency responders; or to support the activation of the Emergency Operations Centre and/or the activation of the County's Emergency Social Services Plan.

Member Municipality

The towns and townships located within the geographic borders of the County of Simcoe whose Mayors and Deputy Mayors comprise the County of Simcoe Council.

Incident Management System (IMS)

A North American standardized command and control system used by the County of Simcoe, incorporating a set of doctrines, concepts, principles, terminology, and organizational processes to enable effective emergency management.

Operations Section

A group of individuals responsible for the reduction of the immediate hazard, saving lives and property, establishing situational control, and restoration of normal operations.

Planning Section

A group of individuals responsible for the collection, evaluation and dissemination of incident situation information and intelligence; maintaining the status of resources; preparing status reports; displaying situation information; and developing and documenting the Incident Action Plan.

Public Inquiry Centre Supervisor

An individual who acts on behalf of the Emergency Information Officer to establish a Public Inquiry Centre Service to answer and redirect inquiries about the situation.

Reception Centre

An area where people affected by an emergency may temporarily relocate or where information is available to assist individuals during the emergency.

Single Tier Municipality

A separated city within the geographical boundaries of an upper tier municipal government, such as a County, District, or Region. Within the County of Simcoe, there are 2 separated cities: The City of Barrie and the City of Orillia.

16.2 Common Acronyms

CAO	Chief Administrative Officer
MECG	County of Simcoe Municipal Emergency Control Group
CEMC	Community Emergency Management Coordinator
EIO	Emergency Information Officer
EMCPA	<i>Emergency Management and Civil Protection Act</i>
EMO	Emergency Management Ontario
EMPC	Emergency Management Program Committee
EOC	Emergency Operations Centre
ESLO	Emergency Site Liaison Officer
ESS	Emergency Social Services
IAP	Incident Action Plan
IMS	Incident Management System
LO	Liaison Officer
MP	Member of Parliament
MPP	Member of Provincial Parliament
OPP	Ontario Provincial Police
PEOC	Provincial Emergency Operations Centre