

COMMUNITY HOMELESSNESS REPORT SUMMARY

Barrie - Simcoe

2022-2023

The Community Homelessness Report (CHR) is an annual Reaching Home reporting deliverable that supports communities to prevent and reduce homelessness using a more coordinated, systems-based and data-driven response. The CHR was designed to support local discussions and decision making, using all of the information about homelessness currently available at the community level. Communities are encouraged to use their CHR data to develop clear plans of action that help them to reach their homelessness reduction targets and to leverage the collective efforts of service providers working across the community, regardless of how they are funded.

This is a summary of the CHR for the 2022-23 reporting cycle. It shows the community's self-assessment of Reaching Home implementation, which includes the following key components:

- meaningful collaboration between Indigenous and non-Indigenous partners (see Section 1);
- community-level governance, coordinated service delivery (Coordinated Access) and use of a Homelessness Management Information System or HMIS (see Section 2); and,
- an outcomes-based approach (tracking community-level outcomes and progress against targets using a Unique

identifier or By-Name List, referred to as a List; see Section 3).

If the community was able to report on outcomes and targets, this CHR Summary also includes results for each of the five core outcomes of Reaching Home (see Section 4).

Section 1. Community Context – Collaboration between Indigenous and Non-Indigenous Partners

Does your community, as a Designated Community (DC), also receive Reaching Home Indigenous Homelessness (IH) funding?

No – only DC funding is available

Specific to Coordinated Access and the HMIS, has there been ongoing, meaningful collaboration between the DC or Territorial Homelessness (TH) CE and local Indigenous organizations over the reporting period?

Yes

Describe this collaboration in more detail.

Specific to Coordinated Access and HIFIS, there continues to be ongoing, meaningful collaboration between the Community Entity and local Indigenous organizations. The Coordinated Access Simcoe County Leadership Group and Working Group are both comprised of Indigenous organization representation. The Leadership Group efforts are primarily focused on strategic guidance of the Coordinated Access System and connecting Coordinated Access to broader systems planning. The Working Group focuses on operational guidance, outputs, and outcomes which establishes feedback loops within the system recommending process improvements as needed, this ensures continued strengthened collaboration with all of our homelessness system service providers, including Indigenous organizations. Both Groups meet monthly, where all perspectives are respected and used to inform decisions.

The results of the report of the Indigenous Coordinated Access Consultant continue to support and inform the implementation of a Coordinated Access System. The Coordinated Access System continues to deliver a strengthened and coordinated network of community services that will adopt a culturally sensitive approach to preventing and ending homelessness.

Over the past year, several prioritization process discussions occurred; priority populations, criteria, equitable access to Access Points, and prioritization process. A local Indigenous representative was included during these discussions.

As part of the Coordinated Access Memorandum of Understanding, Service Providers agree to acknowledge that Indigenous nations have access and ownership to Indigenous specific demographic data and agrees to allow the County of Simcoe to share a yearly Indigenous specific demographical report with the lead Indigenous organization, Biminaawzogin Regional Aboriginal Women’s Circle (BRAWC).

<p>With respect to the completion of the Community Homelessness Report (CHR), was there ongoing, meaningful collaboration between local Indigenous and non-Indigenous organizations and, where applicable, the IH CE and/or IH CAB?</p>	<p>Yes</p>
<p>Describe this collaboration in more detail.</p>	
<p>The CAB, which includes local Indigenous and non-Indigenous organizations, was provided an opportunity to review, share feedback, and provide comment on the CHR responses on May 17th, 2023 during a virtual meeting. The CHR was completed by a representative of the CE. Members' feedback and comments were incorporated accordingly. The completed CHR was then reviewed by the CAB Chairs for approval and signature.</p>	

Section 2. Coordinated Access and Homelessness Management Information System (HMIS) Self-Assessment

Summary Tables

The table below provides a summary of the work your community has done so far to meet the Reaching Home minimum requirements for Coordinated Access and an HMIS.

	Met	Started	Not Yet Started
Number of minimum requirements	18	0	0

The table below shows the percentage of minimum requirements completed for each core Coordinated Access component.

Governance	HMIS	Access Points to Service	Triage and Assessment	Coordinated Access Resource Inventory	Vacancy Matching and Referral
100%	100%	100%	100%	100%	100%

Summary Comment

Are there particular efforts and/or issues that you would like to highlight for this reporting period related to your community's work to achieve the Reaching Home minimum requirements?

Our community continues to enhance our Coordinated Access System and HIFIS expertise, including:

- Developing a 24 hours, 7 days a week, offered in multiple languages virtual Access Point into the Coordinated Access System, ensuring equitable and accessible access to the system;
- Implementing a data quality schedule, facilitated on a daily basis to ensure entered data is not duplicated and accurate;
- Offering on-going HIFIS training opportunities and means of engagement;
- Executing a Coordinated Access System member's platform;
- Continuing to monitor a website repository of essential documents; and
- Maintaining the Coordinated Access System processes, By-Name List and Prioritization List.

Over the past year, there has been an increase to staff turnover within front-line work, making it challenging to maintain a high level of Coordinated Access System and HIFIS knowledge and skills. The Community Entity offered several training and supportive opportunities. In the next fiscal year, we will be offering more on-site support, in-person training and training modules conveniently available online.

People with lived experience of homelessness are included within the Coordinated Access System governance model. Our governance model is made up of a Working Group and Leadership Group that supports the development and implementation of the Coordinated Access System. These groups have engaging conversations to ensure the System continues to support and serve our community needs.

The number of service providers contributing to HIFIS decreased by one in this fiscal year due to the service provider no longer receiving a contract to offer homelessness services in our community. Although, we continue to strive to engage non-funded service providers in the homelessness sector into HIFIS, it was no longer a contract requirement and the service provider's mandate is not directly related to this sector.

Section 3. Outcomes-Based Approach Self-Assessment

Summary Tables - Minimum Requirement

The tables below provide a summary of the work your community has done so far to transition to an outcomes-based approach under Reaching Home.

Step 1: Has a List	Step 2: Has a real-time List	Step 3: Has a comprehensive List
Yes	Yes	Yes

Step 4: Can report monthly outcomes and set targets using data from the List (reporting in Section 4 is mandatory for 2023-24 CHR, if not earlier)

List was in place as of January 1, 2023 (or earlier)	Can generate monthly data	Has set targets	Has an outcomes-based approach in place
Yes	Outcome 1: Yes	Outcome 1: No	No
	Outcome 2: Yes	Outcome 2: No	
	Outcome 3: Yes	Outcome 3: No	
	Outcome 4: Yes	Outcome 4: No	
	Outcome 5: Yes	Outcome 5: Yes	

Step 4: Can report annual outcomes and set targets using data from the List (reporting in Section 4 is mandatory once annual data can be generated)

List was in place as of April 1, 2022 (or earlier)	Can generate annual data	Has set targets	Has an outcomes-based approach in place
Yes	Outcome 1: Yes	Outcome 1: No	No
	Outcome 2: Yes	Outcome 2: No	
	Outcome 3: Yes	Outcome 3: No	
	Outcome 4: Yes	Outcome 4: No	
	Outcome 5: Yes	Outcome 5: Yes	

Summary Comment

Are there particular efforts and/or issues that you would like to highlight for this reporting period related to your community's work to transition to an outcomes-based approach under Reaching Home?

In April 2021, we received the designation of having a Quality By-Name List. We continue to strive to ensure we have a complete and comprehensive BNL, this is overseen by our BNL Data Coordinator. The BNL Data Coordinator reviews the BNL in detail and will follow-up with applicable service providers as necessary. The BNL will transition into HIFIS on April 1, 2023. In the past fiscal year, both the Excel and HIFIS versions were maintained. A data quality schedule was developed and executed to continue to improve data quality and accuracy. This schedule will continue to grow and shift as areas of improvement are identified within HIFIS and when reports are generated.

The BNL allows for both service planning at the individual level and strategic planning at the community level. The BNL's real-time, up to date list of people known to be experiencing homelessness allows the community to understand people's unique needs and make appropriate matches to Housing First and Transitional Housing resources. Any future housing opportunities supported by the Community Entity will be prioritized through the Coordinated Access System, pulling directly from our By-Name List.

In the coming fiscal year, we will;

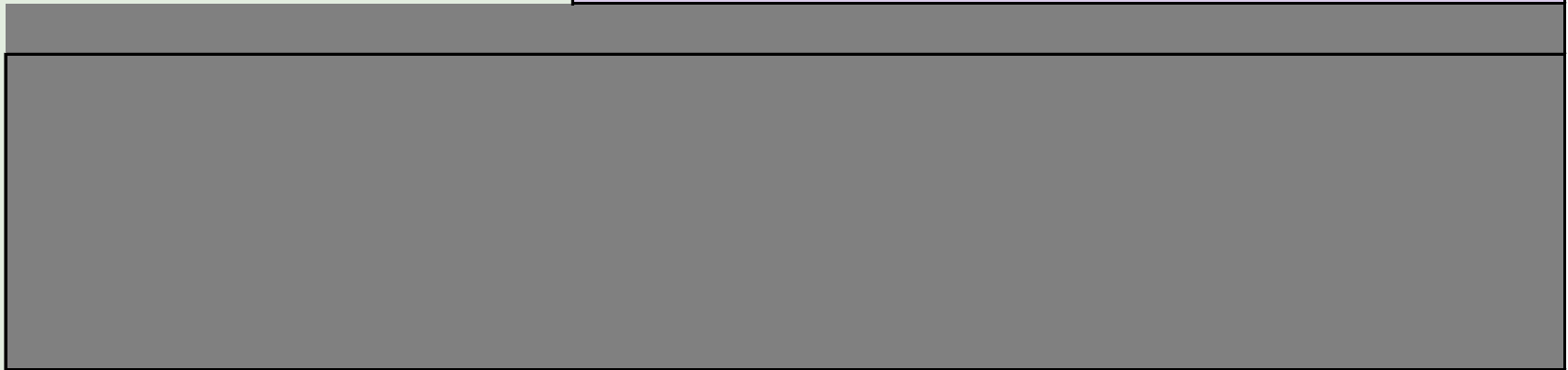
- Move the BNL to HIFIS;
- Look at developing and revising 2027-2028 targets for the five outcomes to ensure they are reflective of our community currently;
- Share BNL data to help inform decisions and strategic planning;
- Execute the data quality schedule; and
- Continuously monitor the BNL to meet the standards of a Quality BNL.

More information about the Unique Identifier List

Step 1. Have a List

Where does data for the List come from?

- HIFIS
- Excel
- Other HMIS
- Other data source(s)
- Not applicable – Do not have a List yet



Please describe how the List is created using HIFIS:

A custom report by ACRE Consulting was created to pull the List to match our community's agreed upon priorities. In the next fiscal year, our custom report will be revised and streamlined to better match people to identified resources.

In the future, will data from the community's HMIS (either HIFIS or an existing, equivalent system) be used to get data for the List?

Yes

Step 1. Have a List (cont.)

For the List, does the community have...

A written policy/protocol that describes how interaction with the homeless-serving system is documented	Yes
A written policy/protocol that describes how housing history is documented	Yes

Chronic homelessness

x	Federal definition
	Local definition

From the List, can the community get data for...

Newly identified on the List	Yes
Activity and inactivity	Yes
Housing history	Yes

From the List, can the community get demographic data for...

Age	Yes	Indigenous identity	Yes
Household type	Yes	Veteran status	Yes
Gender identity	Yes		

Step 2. Have a real-time List

How often is information about people experiencing homelessness updated on the List?	Monthly
Is people's interaction with the homeless-serving system (activity and inactivity) updated regularly on the List?	Yes
Is housing history updated regularly on the List?	Yes
Is there a process in place for keeping chronic homelessness status on the List up-to-date?	Yes

Step 3. Have a comprehensive List

Does the community have a document that identifies and describes all of the service providers that help people experiencing homelessness with their housing challenges?

Yes

Optional question: How does data from the List compare to other community-level data sources that are considered accurate or valid? This is an optional follow-up question for communities that have completed the “*Understanding Community-Level Data*” worksheet.

Our community has a complete and comprehensive Quality By-Name List. The QBNL is the primary source. The BNL will be transitioned into HIFIS on April 1, 2023.

Step 4. Track outcomes and progress against targets using data from the List

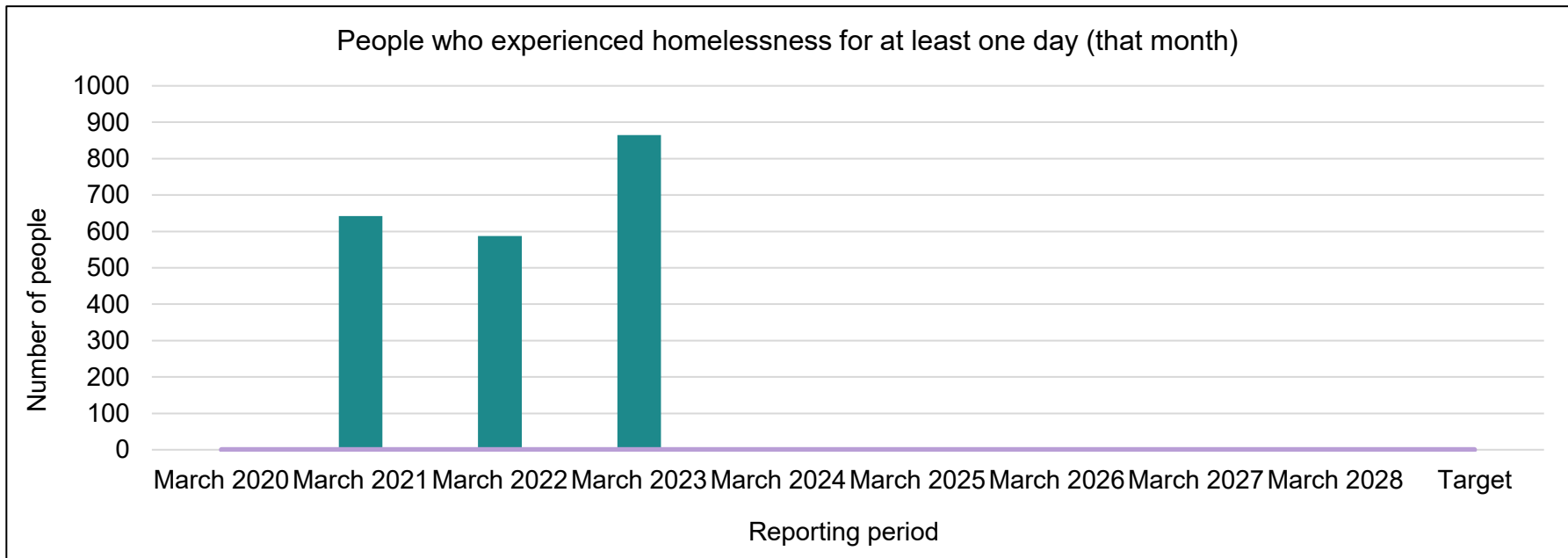
Does the List meet the benchmark of a “Quality By-Name List” confirmed by the Canadian Alliance to End Homelessness?

Yes

Section 4. Community-Level Outcomes and Targets – Monthly

Outcome #1: Fewer people experience homelessness (homelessness is reduced overall)

	March 2020	March 2021	March 2022	March 2023	March 2024	March 2025	March 2026	March 2027	March 2028	Target
People who experienced homelessness for at least one day (that month)		642	587	865						



Context for Outcome #1 (monthly):

Please provide context about your results, as applicable.

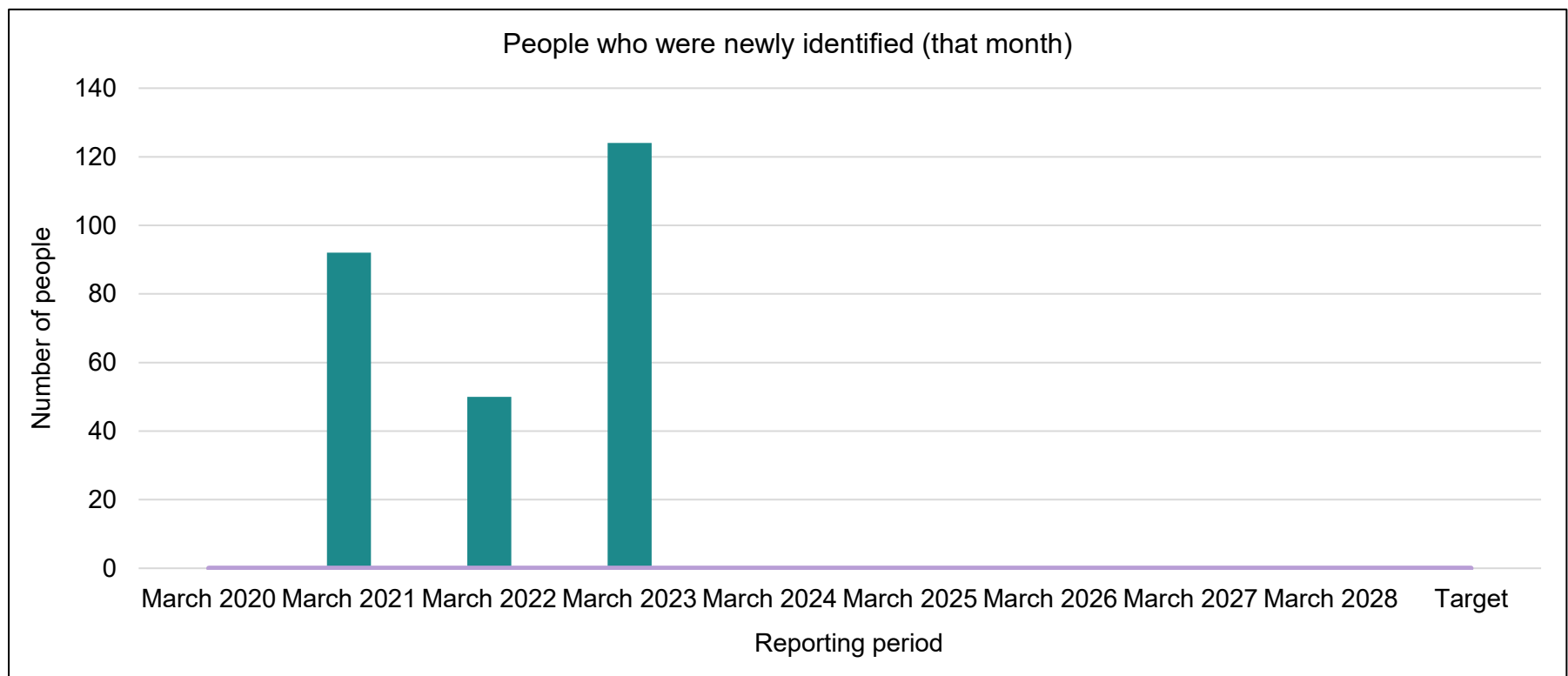
Targets were established in the 2021-2022 CHR based on the formula provide. Our community will develop and revise targets based on our By-Name List moved into HIFIS as of April 1, 2023. Targets will have an accurate baseline.

Was the HIFIS ***“Community Homelessness Report”*** used to generate data for this outcome?

Yes

Outcome #2: Fewer people were newly identified (new inflows to homelessness are reduced)

	March 2020	March 2021	March 2022	March 2023	March 2024	March 2025	March 2026	March 2027	March 2028	Target
People who were newly identified (that month)		92	50	124						



Context for Outcome #2 (monthly):

Please provide context about your results, as applicable.

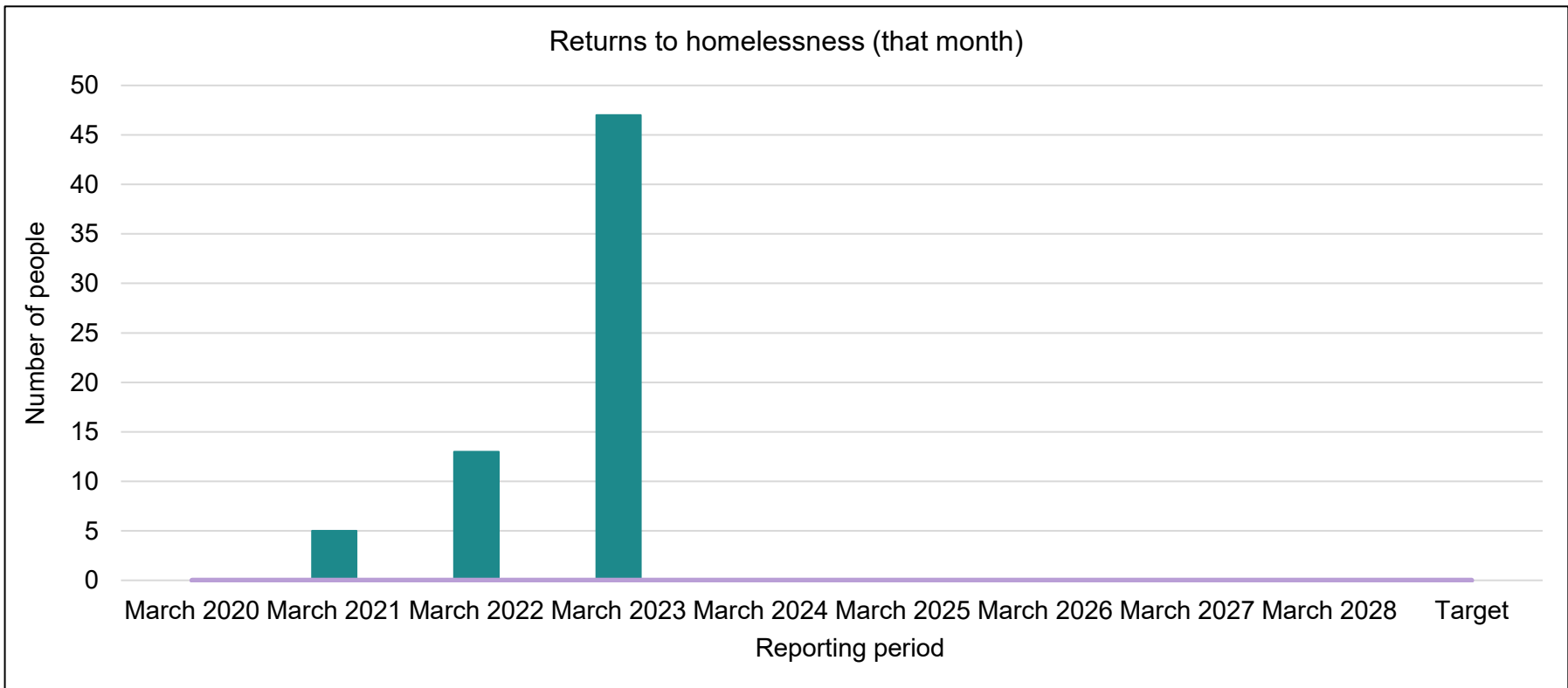
Targets were established in the 2021-2022 CHR based on the formula provide. Our community will develop and revise targets based on our By-Name List moved into HIFIS as of April 1, 2023. Targets will have an accurate baseline.

Was the HIFIS ***“Community Homelessness Report”*** used to generate data for this outcome?

Yes

Outcome #3: Fewer people return to homelessness (returns to homelessness are reduced)

	March 2020	March 2021	March 2022	March 2023	March 2024	March 2025	March 2026	March 2027	March 2028	Target
Returns to homelessness (that month)		5	13	47						



Context for Outcome #3 (monthly):

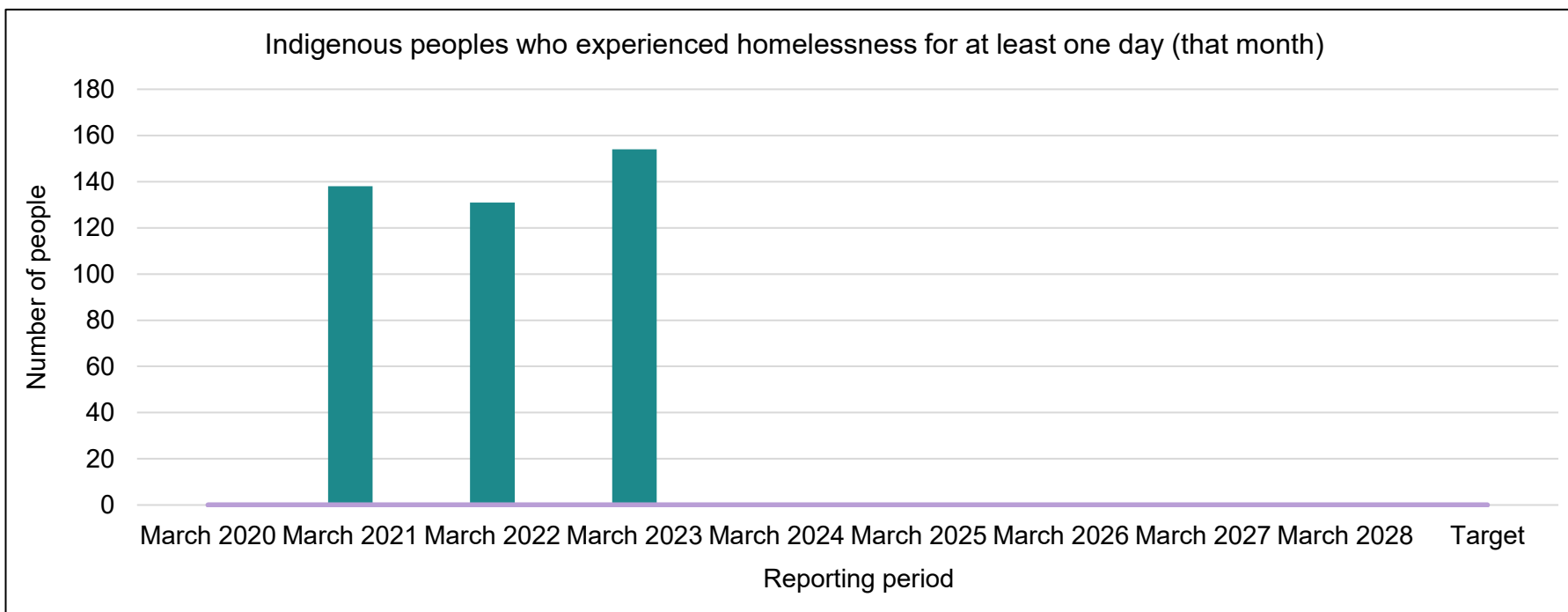
Please provide context about your results, as applicable.

Targets were established in the 2021-2022 CHR based on the formula provide. Our community will develop and revise targets based on our By-Name List moved into HIFIS as of April 1, 2023. Targets will have an accurate baseline.

Was the HIFIS “Community Homelessness Report” used to generate data for this outcome?	Yes

Outcome #4: Fewer Indigenous peoples experience homelessness (Indigenous homelessness is reduced)

	March 2020	March 2021	March 2022	March 2023	March 2024	March 2025	March 2026	March 2027	March 2028	Target
Indigenous peoples who experienced homelessness for at least one day (that month)		138	131	154						



Context for Outcome #4 (monthly):

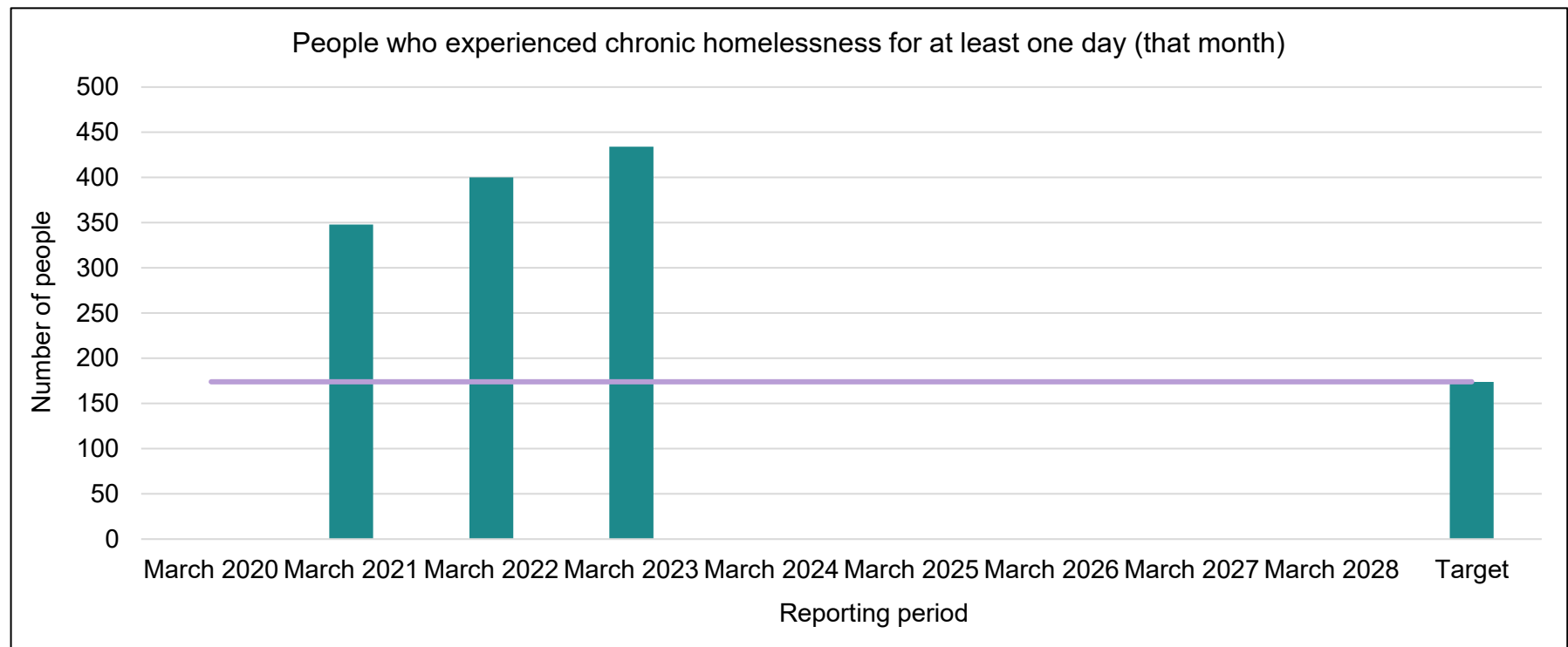
Please provide context about your results, as applicable.

Targets were established in the 2021-2022 CHR based on the formula provide. Our community will develop and revise targets based on our By-Name List moved into HIFIS as of April 1, 2023. Targets will have an accurate baseline. This will be done in partnership with Indigenous organizations.

Was the HIFIS “ <i>Community Homelessness Report</i> ” used to generate data for this outcome?	Yes

Outcome #5: Fewer people experience chronic homelessness (chronic homelessness is reduced)

	March 2020	March 2021	March 2022	March 2023	March 2024	March 2025	March 2026	March 2027	March 2028	Target
People who experienced chronic homelessness for at least one day (that month)		348	400	434						174



Context for Outcome #5 (monthly):

Please provide context about your results, as applicable.

Targets were established in the 2021-2022 CHR based on the formula provide. Our community will develop and revise targets based on our By-Name List moved into HIFIS as of April 1, 2023. Targets will have an accurate baseline.

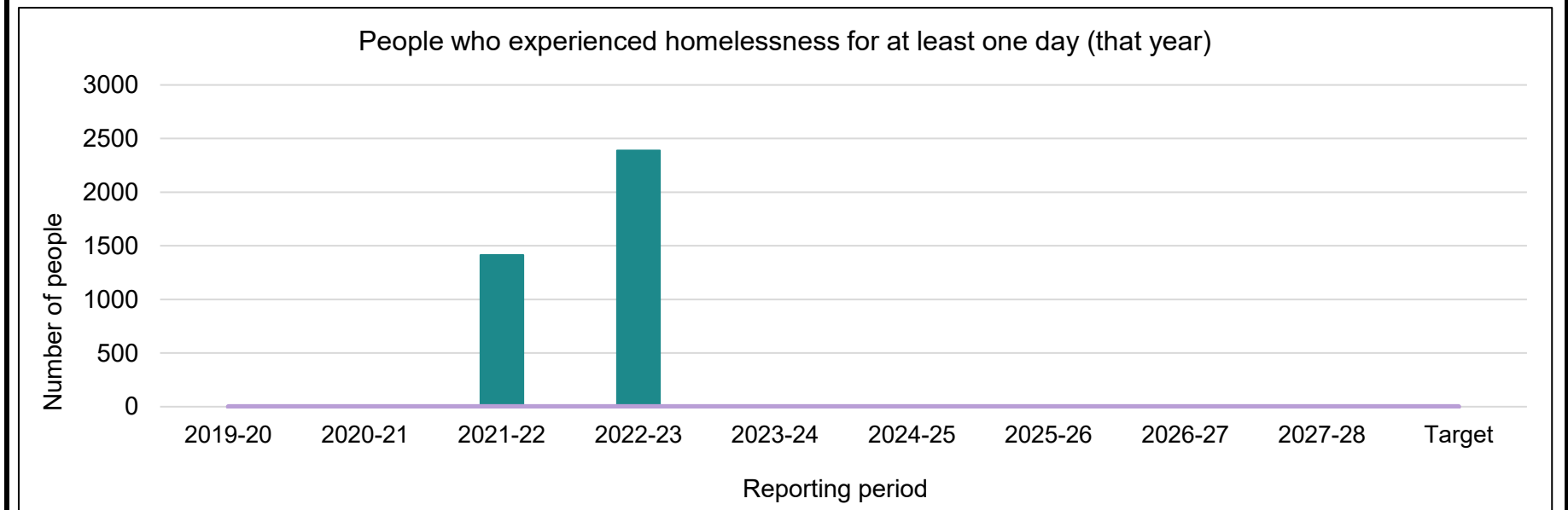
Was the HIFIS ***“Community Homelessness Report”*** used to generate data for this outcome?

Yes

Section 4. Community-Level Outcomes and Targets – Annual

Outcome #1: Fewer people experience homelessness (homelessness is reduced overall)

	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	Target
People who experienced homelessness for at least one day (that year)			1415	2388						



Context for Outcome #1 (annual):

Please provide context about your results, as applicable.

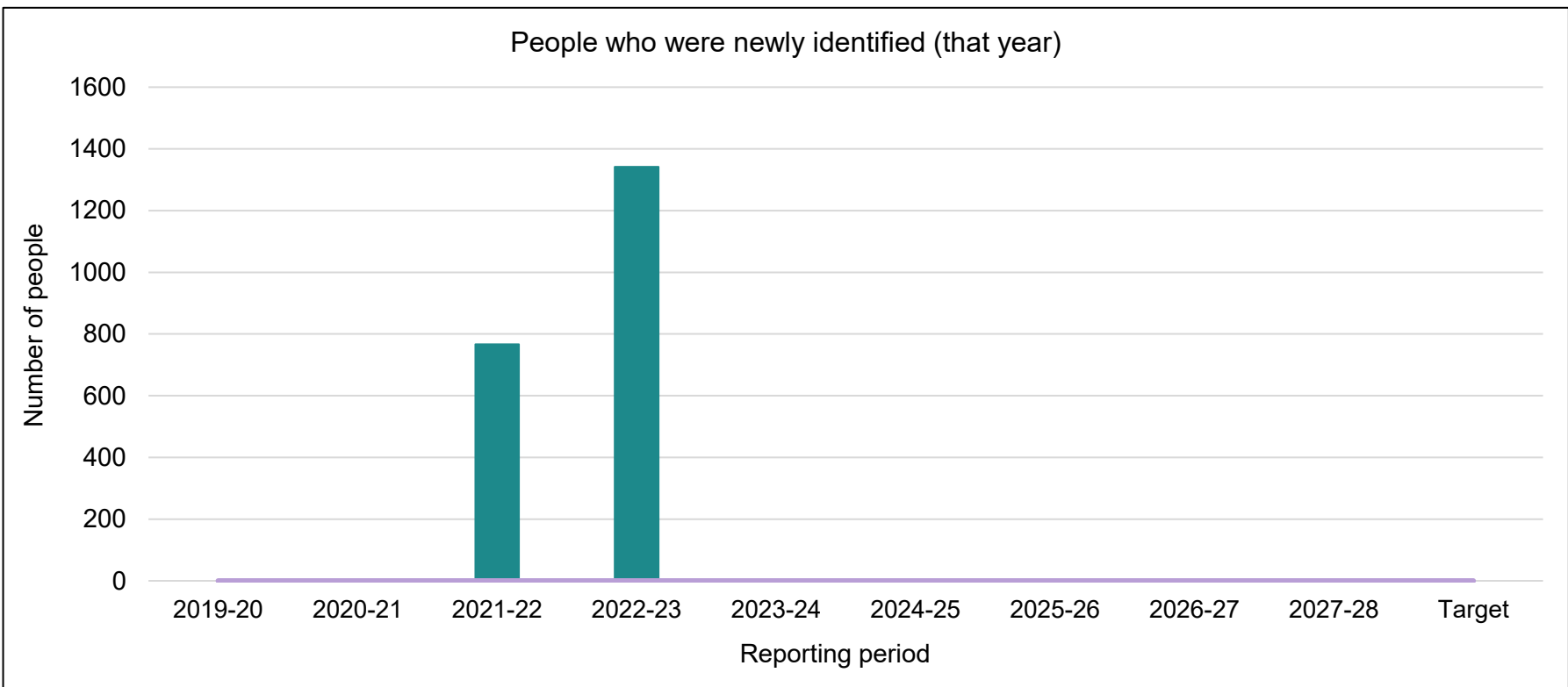
Targets were established in the 2021-2022 CHR based on the formula provide. Our community will develop and revise targets based on our By-Name List moved into HIFIS as of April 1, 2023. Targets will have an accurate baseline. There is a significant increase of people experiencing homelessness for at least one day in our community as a result of many factors; accurate data in HIFIS, established Access Points and Coordinated Access System processes, lack of affordable and adequate housing, and COVID-19 Pandemic.

Was the HIFIS “*Community Homelessness Report*” used to generate data for this outcome?

Yes

Outcome #2: Fewer people were newly identified (new inflows to homelessness are reduced)

	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	Target
People who were newly identified (that year)			767	1342						



Context for Outcome #2 (annual):

Please provide context about your results, as applicable.

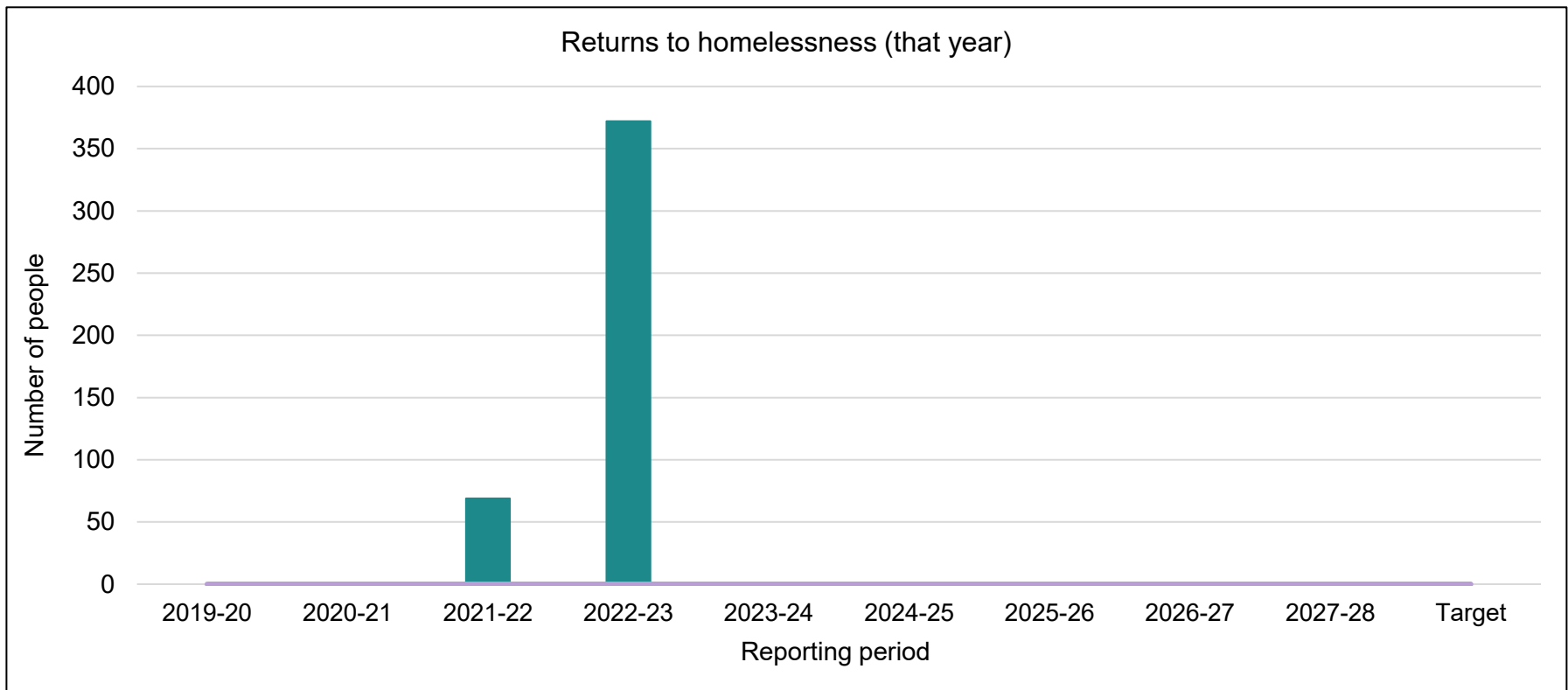
Targets were established in the 2021-2022 CHR based on the formula provide. Our community will develop and revise targets based on our By-Name List moved into HIFIS as of April 1, 2023. Targets will have an accurate baseline.

Was the HIFIS "**Community Homelessness Report**" used to generate data for this outcome?

Yes

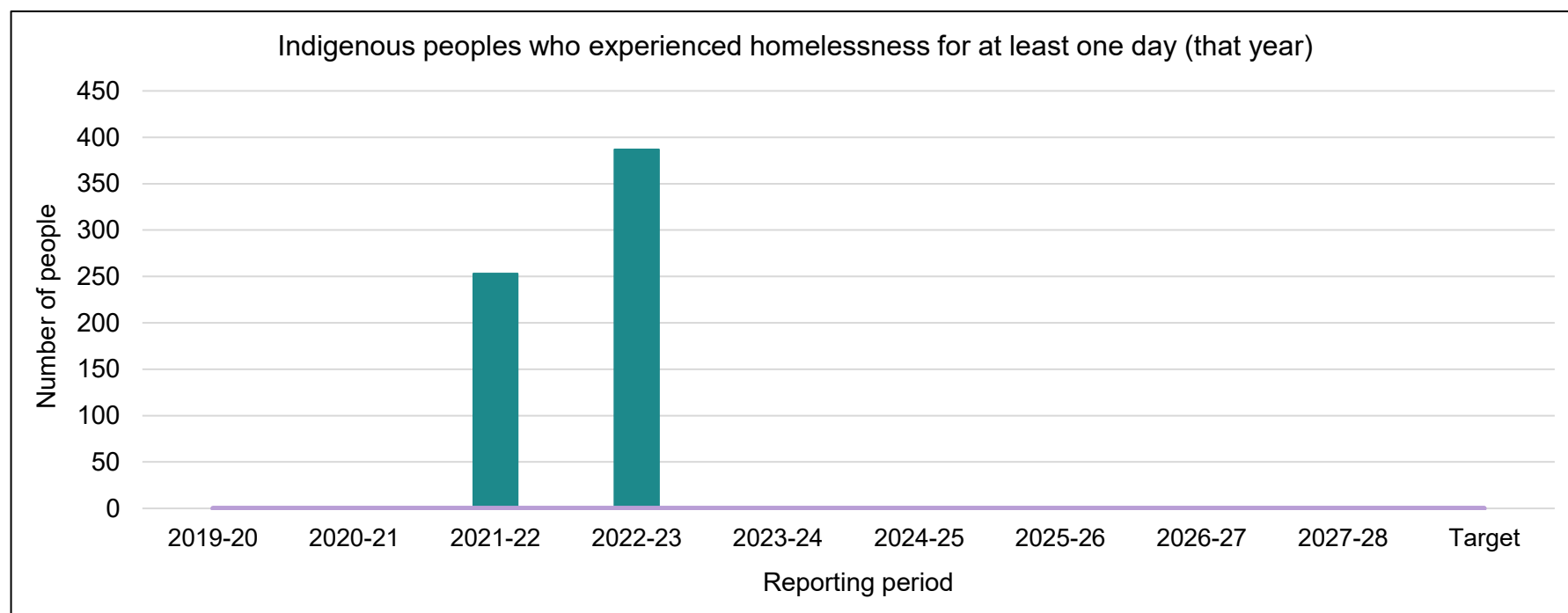
Outcome #3: Fewer people return to homelessness (returns to homelessness are reduced)

	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	Target
Returns to homelessness (that year)			69	372						



Outcome #4: Fewer Indigenous peoples experience homelessness (Indigenous homelessness is reduced)

	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	Target
Indigenous peoples who experienced homelessness for at least one day (that year)			253	387						



Context for Outcome #4 (annual):

Please provide context about your results, as applicable.

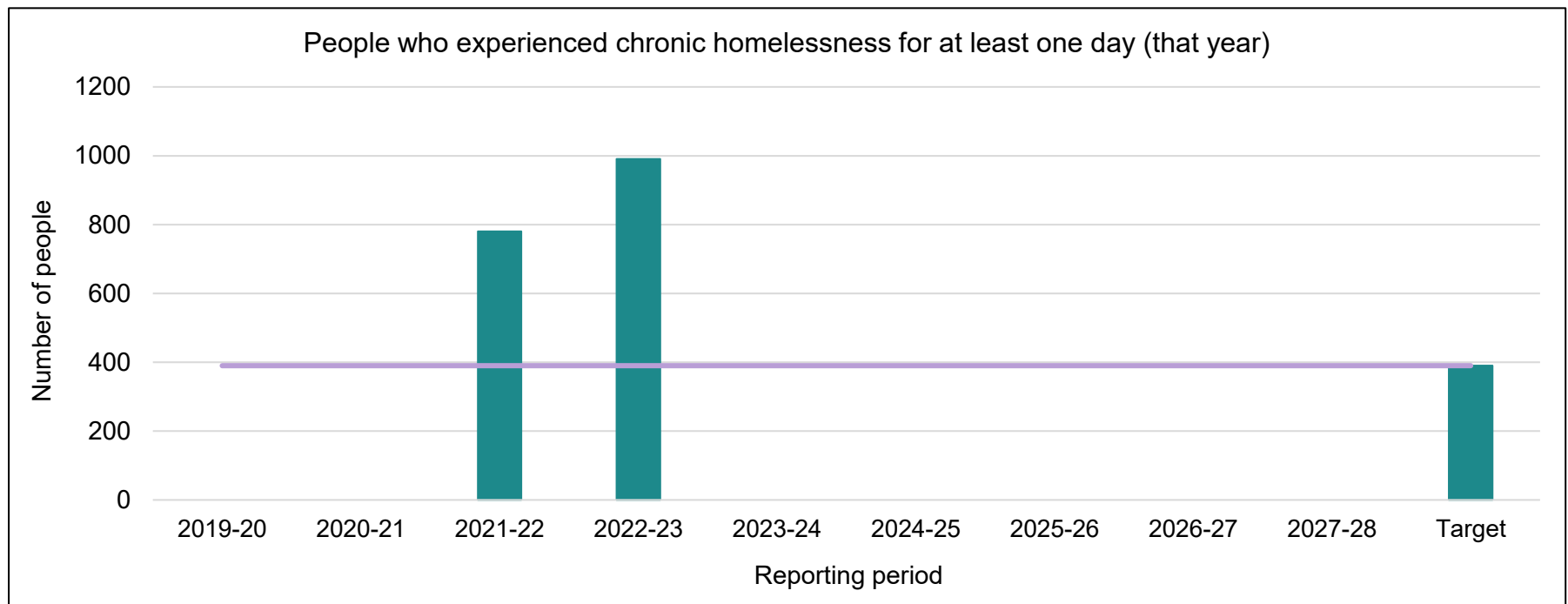
Targets were established in the 2021-2022 CHR based on the formula provide. Our community will develop and revise targets based on our By-Name List moved into HIFIS as of April 1, 2023. Targets will have an accurate baseline. This will be done in partnership with Indigenous organizations.

Was the HIFIS ***“Community Homelessness Report”*** used to generate data for this outcome?

Yes

Outcome #5: Fewer people experience chronic homelessness (chronic homelessness is reduced)

	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	Target
People who experienced chronic homelessness for at least one day (that year)			780	991						390



Please provide context about your results, as applicable.

Targets were established in the 2021-2022 CHR based on the formula provide. Our community will develop and revise targets based on our By-Name List moved into HIFIS as of April 1, 2023. Targets will have an accurate baseline.

Was the HIFIS "**Community Homelessness Report**" used to generate data for this outcome?

Yes
